Contact preferences form

Scottish Infected Blood Support Scheme (SIBSS)

# Section 1 Contact details and preferences

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| What is your SIBSS reference number? | **X** | **S** | **B** |  |  |  |  |  |

If there are any methods you **do not** want us to contact you by, please let us know by ticking the boxes below:

|  |  |
| --- | --- |
|  | **✓** |
| **Do not** contact me by letter |  |
|  |  |
| **Do not** contact me by telephone |  |
|  |  |
| **Do not** contact me by e-mail |  |

If you are happy for us to contact you via telephone or e-mail, please provide those details here:

|  |  |
| --- | --- |
| Home Telephone Number |  |
|  |  |
| Mobile Telephone Number |  |
|  |  |
| E-Mail Address |  |

If you are happy for us to write to you, where would you like us to send any letters?

|  |  |
| --- | --- |
|  | **✓** |
| My home address |  |
|  |  |
| An alternative address |  |

If you prefer us to write to you at an alternative address please let us know that address here:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Alternative Correspondence Address |  | | | |
|  |  |  |  |
|  | | | |
|  |  |  |  |
|  |  | Post Code |  |
|  |  |  |  |  |

If you are happy to receive letters or e-mails, would you like to receive occasional updates or newsletters from the scheme? (for example, updates to funding or other support available, surveys to provide feedback on the scheme, etc)

|  |  |  |  |
| --- | --- | --- | --- |
| Yes |  | No |  |

If you would prefer not to receive such information then we will only send you essential communications relating to your payments or applications. The occasional updates will also be made available on our website at: [www.nss.nhs.scot/browse/patient-support-schemes](https://www.nss.nhs.scot/browse/patient-support-schemes).

# Section 2 Authorising a representative

If you would like someone, such as a close relative or carer, to act on your behalf in liaising with the scheme about any applications or payments for you, please provide their details below.

**If you do not wish to appoint a representative, please move to the next section.**

If you provide details of a representative then you are providing us with consent to discuss your applications and payments with them directly and authorising them to act on your behalf.

You will still have to authorise any new applications that are made to the scheme and can withdraw this consent at any time by contacting us.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Title |  | |  | First Name |  |
|  |  | |  |  |  |
| Middle Name(s) |  | |  | Surname |  |
|  | | | | | |
| Telephone Number |  | |  | E-Mail Address |  |
|  | |  |  |  |
|  |  | |  |  |  |
| What is their relationship to you? | |  | | | |

# Section 3 Signature of beneficiary

Please sign below to confirm the details and preference provided on this form:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Name |  | | | |
|  |  | | | |
| Signature of Beneficiary |  |  | Date |  |

Please note – if the beneficiary is unable to sign themselves due to serious illness or disability, please get in touch with us directly if you wish to act on their behalf – we may need to do some verification checks before we update our records.

You can change your preferences at any time by calling, e-mailing or writing to us using the details below:

Email: [nss.sibss@nhs.scot](mailto:nss.sibss@nhs.scot) Telephone: 0131 275 6754

Post: Scottish Infected Blood Support Scheme

Practitioner Services

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