

**From:** [hfshazards \(NATIONAL SERVICES SCOTLAND\)](#) on behalf of [iric \(NATIONAL SERVICES SCOTLAND\)](#)  
**To:** [""NHS Boards & Local Authorities"](#)  
**Bcc:** [IRIC-Alerts-General](#); [IRIC-Alerts-LA](#); [IRIC-Alerts-NHS](#)  
**Subject:** Information Message IM/2020/005 - Use of high flow Oxygen therapy devices (including wall CPAP and high flow face mask or nasal oxygen) during the Coronavirus epidemic – urgent patient safety notice  
**Date:** 02 April 2020 10:37:00  
**Attachments:** [NHSEI – 2020\\_001 COVID-19 oxygen supply ALERT.PDF](#)

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# IRIC

Incident Reporting & Investigation Centre

**Reference:** IM/2020/005

**Subject:** Use of high flow Oxygen therapy devices (including wall CPAP and high flow face mask or nasal oxygen) during the Coronavirus epidemic – urgent patient safety notice

This information message is sent to draw the attention of Equipment Co-ordinators to information which may be relevant to the safety of equipment and facilities in NHS Boards and Local Authorities. Please find the information attached and some additional information below. • NHS England / NHS Improvement published this Estates and Facilities Alert (EFA) in England on 31 March 2020

- It highlights general issues which may arise with oxygen supply during the COVID-19 pandemic that also apply in Scotland
- It's publication is prompted by revised guidelines around the use of non-invasive ventilation (NIV), and particularly continuous positive airway pressure ventilation (CPAP) which were issued by NHS England / NHS Improvement on 26 March 2020 ([click here for that guidance](#)).
- In addition to those addressed in the alert onward cascade should also include:
  - Respiratory Leads
  - Critical Care Leads
  - Medical
  - Physics
  - Technical Managers
  - Directors of Estates and Facilities
- All enquiries in Scotland should be to IRIC in the first instance (see contact details below)

As the Equipment Co-ordinator for your organisation, we recommend that you assess whether or not to forward this information to managers and staff within your area of responsibility who might benefit from being aware of it.

If you received this message directly from IRIC, email us at [nss.irc@nhs.scot](mailto:nss.irc@nhs.scot) or phone 0131 275 7575 quoting the IM reference number. Alternatively, if you have received this message from someone in your own organisation, please direct all enquiries to them and they will liaise with IRIC as required.

## ENQUIRIES

### **Incident Reporting & Investigation Centre (IRIC)**

Health Facilities Scotland **NHS**  
**National Services Scotland**

**Contact us:**

IRIC Email [nss.irc@nhs.scot](mailto:nss.irc@nhs.scot)

Helpline 0131 275 7575

<https://www.nss.nhs.scot/health-facilities/incidents-and-alerts/report-an-incident/>

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FAC406-210 Rev 1



## ESTATES AND FACILITIES ALERT

NHSE/I – 2020/001

Issued: 31 March 2020

**Use of high flow Oxygen therapy devices (including wall CPAP and high flow face mask or nasal oxygen) during the Coronavirus epidemic – urgent patient safety notice; immediate attention required**

## SUMMARY

**Letter to CEOs, Medical Directors, Critical Care Directors and Respiratory and acute medicine directors**

**Dear Colleague,**

Revised guidelines around the use of non-invasive ventilation (NIV), and particularly continuous positive airway pressure ventilation (CPAP) were issued by NHS England / NHS Improvement on 26 March 2020. When considering how to implement these guidelines, please ensure that your estates team and clinical teams consider the following important safety issues about oxygen (O<sub>2</sub>) flow and demand:

- CPAP delivery systems may have very different oxygen flow requirements – wall CPAP devices generally have much higher oxygen flow requirements than bedside machines - The safe delivery of oxygen through wall outlets depends on:
  - o the physical location of the outlet (critical care units, operating theatres and recovery areas usually have higher average potential flow rates – around 40 l/min – than normal wards – around 10 l/min);
  - o the total piped oxygen demand within the hospital; and
  - o the maximum outflow from the hospital's liquid oxygen storage tank, the Vacuum Insulated Evaporator (VIE). Modern VIEs with modern pipe systems can often produce around 3000L/min O<sub>2</sub>, but older systems can produce as little as 1500 l/min O<sub>2</sub>.
- **If the demand through multiple wall outlets exceeds the maximum capacity of the VIE delivery system, there is a risk of a rapid pressure drop in oxygen supply pipes. This could lead to a failure of oxygen delivery systems throughout the hospital, including to patients on face masks, CPAP, ventilators and operating theatres. There is also a risk of rapid and unpredictable depletion of the VIE. Both**

**of these situations present a potentially significant risk to multiple patients simultaneously.**

As a result of this, some hospitals are using cylinders to increase O<sub>2</sub> supply on normal wards – there are significant patient and staff risks associated with this.

These issues are not normally a consideration for hospitals, as the majority of patients are on no oxygen or low-flow. However, during the Coronavirus epidemic, a far greater proportion of

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patients will require O<sub>2</sub> therapy and ventilation, and this presents a clear and significant risk to oxygen delivery systems within hospital estates.

**In order to mitigate this risk, please ensure that you take the following urgent actions:**

- ensure liaison between clinical leadership and hospital oxygen engineering teams to ascertain:
  - o the maximum flow rate from your VIE
  - o the safest physical location to treat multiple patients on high flow O<sub>2</sub> or high flow support devices such as wall CPAP (i.e. critical care/theatres vs. ward)
  - o any additional limitations to O<sub>2</sub> delivery owing to pipework architecture or potential modifications which could be made to improve O<sub>2</sub> delivery
- undertake a daily count of the number of high flow ventilatory systems where the potential O<sub>2</sub> flow rate exceeds 10 l/min (this would include most wall CPAP systems, High Flow Nasal Oxygen (HFNO) and many ventilators used in critical care units or operating theatres). This is particularly important as your hospital starts to receive additional invasive and non-invasive ventilators from the NHS supply chain or any other route
- calculate the maximum number of patients who can be treated with high flow devices such as wall CPAP and communication of this to the relevant clinical teams
- implement safety measures to prevent accidental O<sub>2</sub> system failure (such as limiting the number of these devices available for clinical use).
- work with your local medical oxygen engineering team to evaluate the potential for improving supply / flow dynamics of local O<sub>2</sub> delivery to enable more patients to be managed on higher flow O<sub>2</sub>
- reduce / avoid reliance on cylinder O<sub>2</sub> to drive ventilators or to provide O<sub>2</sub> at permanent patient bedspaces. There are physical hazards associated with this, including trip hazards for staff and patients, and the risk of O<sub>2</sub> supply running out without clinical staff being alerted.
- when cylinders are used and emptied, please ensure that they are promptly returned for refilling.

Thank you in anticipation of your attention to this critical safety concern.

Yours faithfully,

**Professor Ramani Moonesinghe, National Clinical Director, Critical Care**

**Professor Andrew Menzies-Gow, National Clinical Director, Respiratory Medicine**

**Mr Adrian Eggleton, National Estates Operational Lead and Covid-19 NHS Estates Lead**

## ACTION

### Action by

CEOs,  
Medical Directors,  
Critical Care Directors and  
Respiratory and acute medicine directors  
Estates and Facilities Directors

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### Deadlines for action

Actions underway: ASAP

Enquiries

This alert has been compiled under a partnership arrangement by the organisations below and it has been distributed across the UK. Enquiries should be directed to the appropriate Regional Office quoting the alert reference number.

**England**

Enquires should be addressed to: [yasmin.whyte1@nhs.scot](mailto:yasmin.whyte1@nhs.scot) please DO NOT SUBMIT QUERIES through the Central Alerting System as we are unable to manage this flow at the moment.

For queries about clinical use of NIV, CPAP and HFNO in COVID-19 see <https://www.england.nhs.uk/coronavirus/>

**Reporting adverse incidents in England**

Defects or failures should be reported on this system: <http://efm.hscic.gov.uk/>

The web-based D&F reporting system is managed by the NHS Digital on behalf of NHS Improvement. For further information on this system, including obtaining login details, please contact the efm-information Helpdesk. Tel 0300 123 2106.

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