

Safety Action Notice

Reference **SAN(SC)20/08**Issued **07 October 2020**Review Date **07 October 2021**

LG 65-inch OLED TVs (certain models) may overheat: product recall

Summary

A new product recall listing has been added to the Electrical Safety First product checker. The product has been recalled by the manufacturer as it could pose a serious risk to users.

Action

- This notice should be brought to the attention of all appropriate staff and managers.
- Identify affected items, remove them from use and place in a secure quarantine area.
- Contact the supplier for further information and assistance.

Equipment Details

Details supplied by Electrical Safety First

2016: 65-inch LG OLED65E6
2017: 65-inch LG OLED65B7
2017: 65-inch LG OLED65C7
2017: 65-inch LG OLED65E7
2017: 65-inch LG OLED65W7

Problem / background

Electrical Safety First (ESF) is a campaigning charity that aims to reduce deaths and injuries caused by electricity in UK homes. ESF has highlighted a manufacturer's product recall on a domestic appliance which may be widely used across Scotland's health and social care facilities.

LG Electronics is recalling some 65-inch OLED TVs from 2016 and 2017 that were sold in Europe, as part of a voluntary program announced by the European Commission.

The overheating issue is caused by a flaw in a power board element designed to eliminate interference from impurities in the power supply causing the current in the power supply board to increase to excessive levels.

Full details of the recall are available on the Electrical Safety First website: [click here](#)

Suggested onward distribution

Health Services

Accommodation Services
Care for the Elderly
Care Home Services
Estates and Facilities
General Dental Practitioners
General Medical Practitioners
Health & Safety
Health Centres
Hospices
Risk Management
Supplies/Procurement
Wards

Local authority services

Adult Residential Services
Care Homes
Children's Residential Services
Day Centres
Facilities Management
Health, safety and wellbeing
Leisure Services
Schools Services

Enquiries

Enquiries (and adverse incident reports) in Scotland should be addressed to:

Incident Reporting & Investigation Centre (IRIC)

NHS National Services Scotland
Gyle Square, 1 South Gyle Crescent, Edinburgh EH12 9EB
Tel: 0131 275 7575 Email: nss.irc@nhs.scot

Report options are available on the HFS website: [How to report an Adverse Incident](#)
Further information about reporting incidents can be found in [CEL 43 \(2009\)](#) or by contacting IRIC at the above address.

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