

From: nss iric
Sent: 18 August 2020 15:58
Subject: Information Message IM/2020/018 - NSS email migration from NHSmail2 to Office365

IRIC

Incident Reporting &
Investigation Centre

Reference: IM/2020/018
Subject: NSS email migration from NHSmail2 to Office365

This information message is sent to draw the attention of Equipment Co-ordinators to information which may be relevant to the safety of equipment and facilities in NHS Boards and Local Authorities. Please find the information below.

NHS National Services Scotland (NSS) recently migrated its email system from NHSmail2 to Office365. This has had an impact on two areas you should be aware of.

Safety Alert Distribution Lists

Our distribution lists should have transferred intact but unfortunately any external email addresses were stripped out. We are using a manual workaround while the problem is fixed. You should therefore continue to receive alerts but please be vigilant for skipped serial numbers which might indicate you have been missed out of an alert cascade.

Personal and Shared mailbox addresses

Personal and shared email addresses have changed. In most cases this only involves changing the second part of the email address from @nhs.net to @nhs.scot, but in some cases the first part of the address has also changed. Email address changes within IRIC are as follows:

Name	Old Address	New address
IRIC (main point of contact)	nss.irc@nhs.net	nss.irc@nhs.scot
Innes Connor	innes.connor@nhs.net	innes.connor@nhs.scot
Calum Campbell	calum.campbell@nhs.net	calum.campbell5@nhs.scot
Sue Lloyd-MacGilp	susan.lloyd-macgilp@nhs.net	susan.lloyd-macgilp@nhs.scot
Christine Ramsay	christineramsay9@nhs.net	christine.ramsay@nhs.scot

Please remember to update your contacts lists

As the Equipment Co-ordinator for your organisation, we recommend that you assess whether or not to forward this information to managers and staff within your area of responsibility who might benefit from being aware of it.

If you received this message directly from IRIC, email us at nss.irc@nhs.scot or phone 0131 275 7575 quoting the IM reference number. Alternatively, if you have received this message from someone in your own organisation, please direct all enquiries to them and they will liaise with IRIC as required.

Innes Connor
IRIC Manager

Incident Reporting & Investigation Centre (IRIC)
NHS National Services Scotland, direct dial 0131 275 6162
<https://www.nss.nhs.scot/health-facilities/incidents-and-alerts/report-an-incident/>

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