

Safety Action Notice

Reference **SAN(SC)21/07**Issued **03 March 2021**Review Date **03 March 2021**

**Nitri-Hand non-sterile nitrile examination glove, product codes:
FTG813, FTG814, FTG815, FTG816, FTE9936, FTE9940, FTE9941**

Summary

Nitri-Hand examination gloves with the above product codes may not meet DHSC technical specifications. Check stocks and contact Full Support (supplier) for advice and assistance.

Action

- Health board acute and primary care services have not been supplied with affected stock by National Procurement. Consequently, no action should be required by them unless they have sourced affected product independently.
- Local authorities and contractors should:
 - check stocks immediately
 - stop using affected product
 - quarantine any stock
 - notify any organisations they have provided with this mask through mutual aid
 - contact Full Support (Enquiries) for advice and assistance
 - report adverse incidents to local incident management systems and to [IRIC](#)

Problem / background

The Department of Health and Social Care (DHSC) in England has issued information (annexes 1 and 2) indicating that Nitri-Hand examination gloves may not meet their technical specifications. A decision has been taken to remove product from use while investigations continue. Affected product codes are: FTG813, FTG814, FTG815, FTG816, FTE9936, FTE9940 and FTE9941.

DHSC advise that adherence to safe de-gloving and subsequent hand washing with soap and water for 20 seconds or the use of alcohol based hand rubs ensures low residual risk irrespective of the glove type worn.

Supplier contacts

Full Support, 66 – 80 Huxley Close, Wellingborough, Northamptonshire NN8 6AB

Tel. 01933 672 180 Email info@fullsupportgroup.com

Suggested onward distribution

Adult Care Services
Care Homes
Children's Residential Services
Health, safety and wellbeing
Health & Safety
Home Care
Risk Management
Supplies/Procurement

Enquiries

Enquiries (and adverse incident reports) in Scotland should be addressed to:

Incident Reporting & Investigation Centre (IRIC)

NHS National Services Scotland

Gyle Square, 1 South Gyle Crescent, Edinburgh EH12 9EB

Tel: 0131 275 7575 Email: nss.irc@nhs.scot

Report options are available on the HFS website: [How to report an Adverse Incident](#)

Further information about reporting incidents can be found in [CEL 43 \(2009\)](#) or by contacting IRIC at the above address.

NHS National Services Scotland is the common name for the Common Services Agency for the Scottish Health Service. www.nhsnss.org

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ANNEXE 1



Department
of Health &
Social Care

12th February 2021

Important Customer Alert – Immediate Action Required

Dear Colleague,

Nitri-Hand Non Sterile Nitrile Examination Glove

Product Codes: FTG813, FTG814, FTG815, FTE9936, FTE9940, FTE9941

We have received information indicating that this item may not meet the technical specifications set out as part of the DHSC essential technical specification for examination gloves.

Whilst this is reviewed with the regulators and a response is requested from the supplier, we have taken the decision to cease distribution of this item until the investigation is concluded.

We would ask that you check your stocks and immediately quarantine any of this product.

Please be assured that there are sufficient stocks of alternative gloves whilst we investigate this.

The safety of all frontline staff is our top priority. For those that have used these gloves, adherence to safe de-gloving and subsequent hand washing with soap and water for 20 seconds ensures low residual risk irrespective of glove type worn.



Action Required

Undertake a review of your glove stock and identify if you have any of the affected product.

Please inform the NHS Product Enquiries Team on productqueries@ppeenquiries.com quoting Ref: **Gloves Nitri-Hand** and confirming the volume of product in stock

We will then make arrangements for replacement of any required stock if urgent.

Further Actions

We have taken immediate actions to stop any further distribution of the product at this time.

Yours faithfully,

Moira Philpott
Acting Chair Decision Making Committee

Annexe 2



Department
of Health &
Social Care

23rd February 2021

Important Customer Alert – Immediate Action Required

Dear Colleague,

Nitri-Hand Non Sterile Nitrile Examination Glove

Product Codes: FTG813, FTG814, FTG815, FTG816, FTE9936, FTE9940, FTE9941,

Further to the important customer alert of 12 February advising that this product should be quarantined, we are not satisfied that the item meets the necessary technical specifications and have taken the decision to recall the product to avoid unexpected use whilst our investigations continue.

We would therefore ask that you identify any stock of the product codes listed above, continue to quarantine these items and contact the DHSC Product Enquiries Team by emailing productqueries@ppeenquiries.com, quoting the reference “Gloves Nitri hand”. Please confirm the volume that you hold and we will provide instructions on a case by case basis.

We are aware that this item may have been subject to mutual aid and may have been distributed further than the initial recipient. If this is the case, please inform receiving organisations of this notice and advise them to contact the DHSC Product Enquiries Team as above.

We would like to assure colleagues that the safety of all frontline staff is our top priority. For those that have used these gloves, adherence to safe de-gloving and subsequent hand washing with soap and water for 20 seconds or the use of alcohol based hand rubs ensures low residual risk irrespective of the glove type worn.



Action Required

- Identify if you have any stocks of the affected product codes.
- Continue to quarantine the product and contact us by emailing productqueries@ppeenquiries.com quoting reference *Gloves Nitri-Hand* and confirming the volume of product held.
- If the product has been distributed via mutual aid, please inform receiving organisations of this notice and advise them to contact the DHSC Product Enquiries Team as above.

Actions already undertaken.

We have taken immediate actions to stop any further distribution of the product at this time.

Yours faithfully,



Department
of Health &
Social Care

Moira Philpott – Deputy Director – Primary Care – COVID PPE Demand Cell
Acting Chair Department of Health and Social Care - Decision Making Committee