



Procurement, Commissioning and Facilities will strive to be the leading provider of clinical, professional and assurance services, through the provision of expertise and collaboration working, enabling and supporting 'Scotland's Health'.

We will constantly seek to exceed the needs and expectations of our customers, stakeholders and other interested parties' expectations through continual improvement and innovation, leading the way in an ever changing health and social care environment, for the benefit of the population of Scotland.

We will review and improve the effectiveness of our Quality Management System, in accordance with ISO 9001 certification, ISO17025 accreditation and our Wholesale Distribution Authorisation covering vaccine and pharmacy emergency planning services. This will be achieved through the involvement and development of our greatest assets – our people, our customers, our stakeholders and our interested parties.

A handwritten signature in black ink, appearing to read "Gordon James".

Gordon James
Director
Procurement, Commissioning & Facilities

