



Dental Schedule Communications

September
2021

Welcome to the Schedule Communications where you will find all our latest news and useful information.

Dental Activity Measures Reports

The Dental Activity Measures Reports can now be accessed on eSchedules. As these are practice reports they can only be viewed by the General Dental Practice Allowance (GDPA) designated dentist within the practice.

The reports were effective from the July schedule month and will be available on eSchedules from the same period. Guidance is available on our [website](#)

If the designated dentist has not set up an eSchedules account, please complete the relevant form available on our [website](#).

Removal of NHS charges for people under the age of 26

The Memorandum to [PCA\(D\)\(2021\)4](#) issued on 20 August 2021, instructed that from 24 August 2021 NHS dental treatment will be free for all patients under the age of 26. All treatment plans with an acceptance date on or after 24 August 2021 for patients aged under 26 should be marked with this new category.

We have published [guidance](#) on our website to help you with submitting claims for patients who fall into this new category. The guidance covers both claims for general dental treatment and orthodontic treatment.

eSystems Downtime

The eDental, ePrior Approval and eOrthodontic systems will be unavailable between 07.00 until 12.00 on Tuesday 21 September 2021.

eOrthodontic claim submission

Make sure you use the Referral (type 5) option when submitting claims for orthodontic treatment. Some practice are submitting claims incorrectly, which adjusts the patient's registration details in error.

eDental Web form ceasing from September 2022

A decision has been made that the eDental web form will cease from September 2022. The web form was an interim solution to allow practices who did not have a practice management system to submit claims electronically when eDental became mandatory in 2018. There are currently only a small number of practices still using the web form and we will shortly be sending information to these practices regarding the next steps should they wish to continue sending NHS claims.

Patient registration checks

If you need to check a patient's registration within your practice, please run the 'Registration Detail' report on eSchedules. This report details all patients registered with your list number, including those who are on the reduced registration rate because they have not attended the practice in the last three years. If you are the eSchedules contact, you can run this report for every list number in your practice and export it as an excel file which makes it easy to search for a patient's name.

Please note that lifetime registration came into place on 1 April 2010. From 1 April 2006, the registration period was 3 years, and on 1 April 2009 the Scottish Government extended registration from 36 to 48 months meaning that no patients registrations lapsed between 1 April 2009 and 31 March 2010. This means that any patient registered with your practice on or after 1 April 2006 is registered for life, unless they register elsewhere or leave the country.

September bank holiday

Please note that we will be closed on Monday 20 September 2021 for the bank holiday.

We will re-open on Tuesday 21 September 2021 at 8.30am.

September paid October cut-off date:

5pm Friday 1 October 2021

Telephone: 0131 275 6300 e-mail: nss.psddental@nhs.scot

Website: nss.nhs.scot/dental-services