



# Dental Schedule Communications



December  
2021

Welcome to the Schedule Communications where you will find all our latest news and useful information.

## Discretionary Fee Guide

[PCA\(D\)\(2021\)7](#) advised of the publication of [Amendment No. 153](#) to the Statement of Dental Remuneration (SDR), which took effect from 1 December 2021 with a 3.0% fee increase for all courses of treatment started on or after 1 December 2021.

The [Discretionary Fee Guide](#) has been updated to reflect these new fees and is available to view on our [website](#).

## Bank mandates

When you receive a new list number you must complete a bank mandate form. Without a completed form we are unable to set up schedule payments for a list number meaning no schedule will be produced and no payment can be made.

When you receive a new list number your employer the local health board will send you a bank mandate form. Completed bank mandates can be emailed directly to our dental payments team: [nss.psd-dental-payments@nhs.scot](mailto:nss.psd-dental-payments@nhs.scot)

## General Dental Council Registration

Please make sure you renew your registration to the General Dental Council when it is due.

## Helpdesk festive opening hours and last mail intake

All mail to be processed for the December 2021 paid January 2022 schedule must be received by 12pm on Friday 24 December. We cannot guarantee that mail received after this date will be processed for the January schedule.

### Please note the following helpdesk opening hours over the Christmas and New Year period:

Date	Helpdesk opening times
Friday 24 December 2021	8.30am – 12pm
Monday 27 December 2021	Closed
Tuesday 28 December 2021	Closed
Wednesday 29 December 2021	8.30am – 4.30pm
Thursday 30 December 2021	8.30am – 4.30pm
Friday 31 December 2021	8.30am – 12pm
Monday 3 January 2022	Closed
Tuesday 4 January 2022	Closed
Wednesday 5 January 2022	8.30am – 4.30pm
Thursday 6 January 2022	8.30am – 4.30pm
Friday 7 January 2022	8.30am – 4pm

**WE WOULD LIKE TO WISH YOU AND YOUR TEAM A VERY MERRY CHRISTMAS AND A  
HAPPY NEW YEAR!**

### December paid January cut-off date:

Tuesday 4 January 2022 at 5pm

Telephone: 0131 275 6300 e-mail: [nss.psddental@nhs.scot](mailto:nss.psddental@nhs.scot)

Website: [nss.nhs.scot/dental-services](https://nss.nhs.scot/dental-services)