

Procurement, Commissioning & Facilities
NHS National Services Scotland
National Distribution Centre
2 Swinhill Avenue
Canderside
Larkhall
ML9 2QX



Telephone 01698 794400
Fax 01698 794401
[RNID Typetalk; 18001 01698 794400/794410](tel:1800101698794400/794410)

Date: 16 May 2022
Our ref: K: FOI/Ref: 2022-000105
Direct Line: 0131 275 6807
Email: nss.pcf-foi@nhs.scot



Dear

Freedom of Information Reference: FOI-2022-000105 Gender Identity Clinics

I refer to your freedom of information request that we received on 04 May 2022 requesting the following information.

I write to request information from all Gender Identity Clinics (GIC) under your jurisdiction relating to the number of people on waiting lists for their first appointment between January 2018 and April 2022.

As part of this, I would like the information to be broken down into the following:

- (i) The number of people on waiting lists after referral for a first appointment at their GIC since 2018, broken down by year, month, individual clinic, whether the individuals are adults or children, and a grand total;**
- (ii) The number of GIC referrals received since 2018, broken down by year, each month, individual clinics, whether the individuals are adults or children, and a grand total;**
- (iii) The number of GIC appointments offered since 2018, broken down by year, each month, individual clinics, whether the individuals are adults or children, and a grand total;**
- (iv) The number of people seen at a GIC within six months, one year, two years and three years of their referral, broken down into whether the individuals are adults or children, and individual clinics;**
- (v) The average wait time for an individual's first appointment after a referral, broken down into whether the individuals are adults or children, and individual clinics;**
- (vi) The longest recorded waiting time for an individual patient, broken down into whether the individuals are adults or children, and individual clinics.**

Please provide this information in Excel format.



Headquarters

Gyle Square, 1 South Gyle Crescent, EDINBURGH EH12 9EB

Chairperson Keith Redpath
Chief Executive Mary Morgan

I can advise you that we have now completed the search of our records and can provide you with the following information:

I write to request information from all Gender Identity Clinics (GIC) under your jurisdiction relating to the number of people on waiting lists for their first appointment between January 2018 and April 2022.

As part of this, I would like the information to be broken down into the following:

(i) The number of people on waiting lists after referral for a first appointment at their GIC since 2018, broken down by year, month, individual clinic, whether the individuals are adults or children, and a grand total;

Under Section 17 of the Freedom of Information Scotland Act an organisation does not require to provide information if it does not hold that information. We are unable to provide this information by month, although the GICs may hold this data. On the attached (Appendix 1), we have included the numbers of patients on the waiting list ('Waiting List') for a first appointment by quarter, year, GIC and split by adult service or young people's service, as reported to us by the GICs. Please refer to the notes page for clarification around the data we hold. We cannot provide grand totals from these numbers.

(ii) The number of GIC referrals received since 2018, broken down by year, each month, individual clinics, whether the individuals are adults or children, and a grand total;

Under Section 17 of the Freedom of Information Scotland Act an organisation does not require to provide information if it does not hold that information. We are unable to provide this by month, though the GICs may hold this data. We have included the numbers of patients referred ('added to waiting list') by quarter, year, GIC and split by adult service or young people's service, as reported to us by the GICs. Please refer to the notes page for clarification around the data we hold.

(iii) The number of GIC appointments offered since 2018, broken down by year, each month, individual clinics, whether the individuals are adults or children, and a grand total;

Under Section 17 of the Freedom of Information Scotland Act an organisation does not require to provide information if it does not hold that information. We are unable to provide this by month, though the GICs may hold this data. We have included the numbers of patients seen at first appointment ('New patients seen') by quarter, year, GIC and split by adult service or young people's service, as reported to us by the GICs. Please refer to the notes page for clarification around the data we hold.

(iv) The number of people seen at a GIC within six months, one year, two years and three years of their referral, broken down into whether the individuals are adults or children, and individual clinics;

Under Section 17 of the Freedom of Information Scotland Act an organisation does not require to provide information if it does not hold that information. We do not hold this information and would recommend you contact the individual GICs or relevant Health Boards for this.

(v) The average wait time for an individual's first appointment after a referral, broken down into whether the individuals are adults or children, and individual clinics;

Under Section 17 of the Freedom of Information Scotland Act an organisation does not require to provide information if it does not hold that information. We do not hold this information and would recommend you contact the individual GICs or relevant Health Boards for this.

(vi) The longest recorded waiting time for an individual patient, broken down into whether the individuals are adults or children, and individual clinics.

Under Section 17 of the Freedom of Information Scotland Act an organisation does not require to provide information if it does not hold that information. We do not hold this information and would recommend you contact the individual GICs or relevant Health Boards for this.

Appendix 1 is attached in both pdf and excel format.

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the

Head of Information and Cyber Security
Digital and Security
NHS National Services Scotland
Headquarters
Gyle Square
1 South Gyle Crescent
Edinburgh
EH12 9EB

or at the email address nss.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their online application form.

If you have any queries about this letter, please contact me at the above address.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Alan Davies', written in a cursive style.

Alan Davies
Business Support Manager