



Welcome to the schedule communications, where you will find useful information and helpful tips

December paid January cut-off date: Sunday 14 January 2024 at 5pm

Access the schedule close dates and payment timescales here

Focus

We have recently published the second edition of Focus for 2023, where you will find many useful articles on our existing processes as well as any new developments.

You can access the most recent edition and previous editions on our website.

Submitting vouchers after closing a practice

If you are closing a practice, please make sure you submit all GOS claims before the resignation date of the payment location code (PLC). Once the practice is closed and the PLC is resigned you will be unable to submit claims for payment.

Helpdesk Festive opening hours

Date	Helpdesk opening times
Friday 22 December 2023	8.30am – 4.00pm

Date	Helpdesk opening times
Monday 25 December 2023	Closed
Tuesday 26 December 2023	Closed
Wednesday 27 December 2023	8.30am – 4.30pm
Thursday 28 December 2023	8.30am – 4.30pm
Friday 29 December 2023	8.30am – 4.00pm
Monday 1 January 2024	Closed
Tuesday 2 January 2024	Closed
Wednesday 3 January 2024	8.30am – 4.30pm
Thursday 4 January 2024	8.30am – 4.30pm
Friday 5 January 2024	8.30am – 4pm

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Visit Ophthalmic services page on the NSS website

Visit Scotland's national website for eye care services and eye health information – For the public For professionals

