

From: Janis Heaney [REDACTED]@nhs.scot>
Sent: 08 August 2025 12:36
To: Alison Gilhooly; NSS longCOVID
Cc: [REDACTED]
Subject: RE: Long Covid Scotland & Long Covid Kids Formal Resignation from the Long Covid Strategic Network

Importance: High

Thanks Alison. As you know Ms Minto has now written to both organisations so I think we are now able to respond. I've made a couple of amends to your draft. I'd suggest we send to both Long Covid Kids and Long Covid Scotland ([REDACTED] and [REDACTED])

Dear xxxxx,

Thank you for your email and attached letter. We are very sorry to hear that you, [REDACTED], and [REDACTED] feel this way. Throughout the life of the network, we have endeavoured to keep communication channels open with you and the organisations you represent, and to ensure that those with lived experience are represented and engaged right across the network governance structure.

From a governance perspective we will refresh access to our Microsoft Teams channels and distribution lists. We will continue to work closely with ALLIANCE colleagues across our network activity.

We wish you all the very best as you continue to work to improve services for people with Long Covid. If at any point you wish to re-engage with the network, please do reach out.

Best wishes,

NSS Long COVID team

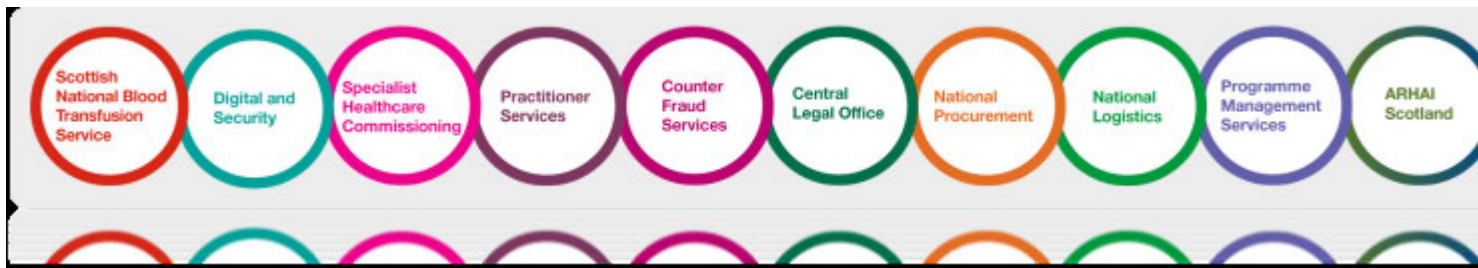
Janis Heaney
Associate Director
National Services Directorate (NSD)
NHS National Services Scotland

NHS National Services Scotland

Tel: [REDACTED] | [REDACTED]@nhs.scot |  [Chat with me on Teams](#)



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From: Alison Gilhooly [REDACTED]@nhs.scot>

Sent: 06 August 2025 17:57

To: NSS longCOVID [REDACTED]@nhs.scot>; Janis Heaney [REDACTED]@nhs.scot>

Cc: [REDACTED]@nhs.scot>

Subject: RE: Long Covid Scotland & Long Covid Kids Formal Resignation from the Long Covid Strategic Network

Hi both,

I discussed with Isaac this afternoon, and thought it may be helpful to send a response to Helen's resignation email, even though we're not going to send a public response to the press release. I've drafted the below, if you can let me know your thoughts. I've kept it brief. I don't know if we should note that we will remove them from distribution lists, etc, and perhaps apologise if they receive any further emails in the interim?

Thanks

Dear [REDACTED],

Thank you for your email and attached letter. We are sorry to hear that you, [REDACTED] and [REDACTED] feel this way. Throughout the life of the network we have sought to keep communication channels open with you and the organisations you represent, and to ensure that you are represented and engaged right across the network governance structure.

We wish you all the very best as you continue seek to improve services for people with Long Covid,

Best wishes,

NSS Long COVID team

Alison Gilhooly

Senior Programme Manager

POC3 – Neuro, Trauma, Population Specific

National Services Directorate (NSD)

NHS National Services Scotland

Tel: [REDACTED] | Email: [REDACTED]@nhs.scot |  [Chat on Teams](#)

NSD website: [Specialist healthcare | National Services Scotland \(nhs.scot\)](#)

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From: NSS longCOVID [REDACTED]@nhs.scot>

Sent: 04 August 2025 14:39

To: Janis Heaney [REDACTED]@nhs.scot>; Alison Gilhooly [REDACTED]@nhs.scot>

Subject: Fw: Long Covid Scotland & Long Covid Kids Formal Resignation from the Long Covid Strategic Network

Hi Janis and Alison

Please see attached a joint resignation from Long COVID Kids and Long COVID Scotland from the network.
Regards



National Strategic Network for Long-term Effects of COVID-19
National Specialist and Screening Services
NHS National Services Scotland

nss.longcovid@nhs.scot |



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www.nss.nhs.scot



From: [REDACTED] <[\[REDACTED\]@longcovidkids.org](mailto:[REDACTED]@longcovidkids.org)>

Sent: 04 August 2025 14:26

To: [REDACTED] <[\[REDACTED\]@longcovidkids.org](mailto:[REDACTED]@longcovidkids.org)>; longcovidscot <longcovidscot@gmail.com>

Subject: Long Covid Scotland & Long Covid Kids Formal Resignation from the Long Covid Strategic Network

Dear All,

Please accept this email as formal confirmation that Long Covid Scotland and Long Covid Kids are resigning from the NSS Long Covid Strategic Network, with immediate effect.

Our full joint resignation letter is attached for your records and has also now been shared with press under embargo for 00:01 Tuesday 5th August.

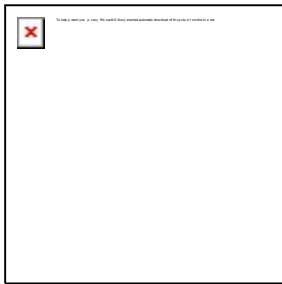
We regret that the ongoing failures in delivery, transparency, and engagement have made our continued participation untenable. Our priority remains advocating for children, young people, and adults living with Long Covid, and we will now focus our energy on initiatives that are aligned with genuine co-production and meaningful progress.

Kind regards,





, Long Covid Scotland

, Long Covid Kids

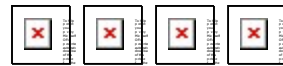


[Redacted]
[Redacted]

 [Redacted] [@longcovidkids.org](mailto:[Redacted]@longcovidkids.org)

 Long Covid Kids & Friends Charity
 Registered in England & Wales (1196170) and Scotland (SC052424)

 longcovidkids.org



Please note as a person living with Long Covid, I may not always be able to respond promptly as I work flexibly around my condition.

Please contact info@longcovidkids.org for general enquiries.

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