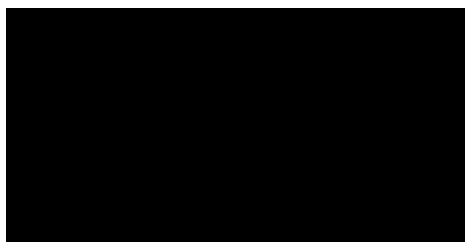


Date: 17 October 2025  
Our ref: K: FOI/Ref: 2025-3128  
Email: [NSS.DevServicesFOI@nhs.scot](mailto:NSS.DevServicesFOI@nhs.scot)



**Freedom of Information Reference: FOI-2025-3128 – Pallets Used at NDS Coddington.**

I refer to your freedom of information request that we received on 07 October 2025 requesting the following information.

**Request for Information:**

**Freedom of Information (Scotland) Act 2002 (“the 2002 Act”) & The UK General Data Protection Regulation (UK GDPR)**

We refer to the above and would be grateful if you would provide us with:

1. Details of where the pallets used at NDS Coddington, 21 Coddington Crescent, Eurocentral, Motherwell, ML1 4YF are purchased from including name of company. If the pallets are leased, please provide details of where they are leased from;
2. Details of who maintains the pallets used at NDS Coddington, 21 Coddington Crescent, Eurocentral, Motherwell, ML1 4YF. If this is a third party, details of the third party.

As you will be aware, we are entitled to this information in terms of the Freedom of Information (Scotland) Act 2002. In light of this, we look forward to receiving the information within the time frame set down by section 10 of the 2002 Act.

We have now completed the search of our records and can provide you with the following information:

1. **Details of where the pallets used at NDS Coddington, 21 Coddington Crescent, Eurocentral, Motherwell, ML1 4YF are purchased from including name of company. If the pallets are leased, please provide details of where they are leased from;**

The pallets used at the NDS Coddington site in Eurocentral are not purchased or leased by National Services Scotland (NSS). Instead, they are leased by the inbound suppliers themselves, who select their preferred pooled pallet provider, based on their own operational needs. The pooled providers operate a closed-loop system, meaning once we have used them, they manage the collection and reuse the pallets after delivery. Our role is purely as the recipient of the goods; we are not responsible for leasing or managing the pallet contracts.

In addition, we do utilise some standard white pallets, received from inbound suppliers, European, to deliver goods to Health Boards.



Chair Keith Redpath  
Chief Executive Mary Morgan

*NHS National Services Scotland is the common name of the  
Common Services Agency for the Scottish Health Service*

**2. Details of who maintains the pallets used at NDS Coddington, 21 Coddington Crescent, Eurocentral, Motherwell, ML1 4YF. If this is a third party, details of the third party.**

CHEP UK Limited, LPR – La Palette Rouge (GB) Limited, and IPP (International Pallet Pool Limited) maintain their own pallets under their service agreements. Standard white pallets are managed by Scot Pallet (Bathgate), who handle collection, reuse, and recycling.

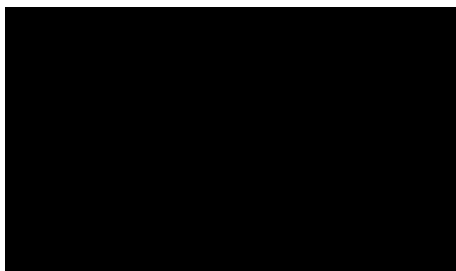
I trust you will find the information of assistance and if you require any further information, please do not hesitate to contact me.

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Governance and Board Services (Board Secretary) at the email address [nss.foi@nhs.scot](mailto:nss.foi@nhs.scot) within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online application form](#).

If you have any queries about this letter, please contact me at the above address.

Yours sincerely,



Chair  
Chief Executive

Keith Redpath  
Mary Morgan

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Common Services Agency for the Scottish Health Service*