



**NHS Scotland National  
Cleaning Compliance Report  
Domestic and Estates Cleaning  
Services Performance 2025/ 2026**

**ASR404-003.26 - Quarter 2 (July - September 2025)**

Version 1 - October 2025

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# 1. Introduction

- 1.1. Cleaning functions in NHS Scotland are carried out as part of the duties of a number of healthcare professionals; this includes Nurses, Domestics, Estates Officers, and Ambulance staff to name a few. Specific responsibilities for cleaning duties vary by NHS board and sometimes within each NHS board.
- 1.2. This report covers the cleaning functions carried out by domestic staff and estates staff.
- 1.3. As one part of their duties domestic staff clean parts of the ward environment like the floors, toilets, sinks, and so on. They also clean other areas of the healthcare facility such as corridors, offices, and foyer. They generally do not clean near patient equipment such as the patient bed tray, the upper half of the patient bed or drip stands for example.
- 1.4. In the context of this report, 'Estates' reporting refers to issues with the fabric of the building which impede effective cleaning activity. This report does not present information on the whole of the Estates function such as water systems, heating or ventilation across all healthcare facilities.
- 1.5. This report presents data on compliance with the requirements set out in the NHS Scotland National Cleaning Services Specification (NCSS). The NCSS set out the requirements for the minimum frequency and methods of cleaning carried out by Domestic staff. It sets out the same requirements for Estates staff when cleaning the Estates fabric.
- 1.6. The report includes data on the 18 Scottish NHS boards that offer inpatient services or deal directly with patients, as follows:
- the 14 NHS Scotland territorial boards
  - 4 Special NHS boards - Golden Jubilee National Hospital, The State Hospitals Board for Scotland, Scottish Ambulance Service and the Scottish Blood Transfusion Service (part of NHS National Services Scotland (NSS))
- 1.7. All healthcare facilities and component parts, such as wards, treatment rooms and corridors, are expected to be at least 90% compliant with the requirements set out in the NCSS. NHS boards, zones or major sites (A1 and A2 hospitals) which receive an Amber or Red compliance rating must develop an action plan to address the issues identified through the monitoring process.
- This will be submitted to NHS Scotland Assure, and a summary of the action plan will be included in this report.

- 1.9. The report indicates the status of each NHS board using a traffic light system as below:
- Green - compliance level 90% and above - 'compliant'
  - Amber - compliance level between 70% and 90% - 'partially compliant'
  - Red - compliance level below 70% - 'non-compliant'

## 2. Background

- 2.1. Healthcare Associated Infection (HAI) is a priority issue for NHS Scotland, in terms of the safety and well-being of patients, staff and the public.
- 2.2. The HAI Task Force was established in 2003 to take forward the Ministerial HAI Action Plan 'Preventing Infections Acquired While Receiving Healthcare' (October 2002). Cleaning services are an essential part of the multidisciplinary approach to tackling HAI. For prevention and control of infection to work effectively, critical activities such as cleaning and hand hygiene have to be embedded into everyday practice.
- 2.3. As part of its work programme, the HAI Task Force developed the 'NHS Scotland Code of Practice for the Local Management of Hygiene and HAI' and the 'NHS Scotland National Cleaning Services Specification'. These documents include guidance on cleanliness and hygiene, effectively setting minimum standards for the healthcare environment. They were issued to NHS boards in May 2004.
- 2.4. The HAI Task Force commissioned NHS Scotland Assure (previously known as Health Facilities Scotland (HFS) to develop a monitoring framework for the NHS Scotland National Cleaning Services Specification. This was developed in consultation with a range of stakeholders within NHS Scotland and was implemented in April 2006. The first quarterly report was published in August 2006 and covered cleaning provided by Domestic Services in NHS facilities.

### Estates monitoring

- 2.5. In 2009 the HAI Task Force asked NHS Scotland Assure to look at extending the scope of the cleaning monitoring tool to cover Estates Services as well as Domestic Services. This work was carried out in partnership with NHS boards to build the Estates monitoring system as an extension to the existing domestic monitoring system.
- 2.6. In the context of this report, 'Estates' reporting refers to issues with the fabric of the building which impede effective cleaning activity. This report does not present information on the whole of the Estates function such as water systems, heating or ventilation.

### Monitoring and improvement

- 2.7. Monitoring, in this context, is defined as the ongoing assessment of the outcome of cleaning and estates maintenance processes to assess the extent to which corrective procedures are being carried out correctly, to identify any remedial action which is required and to provide an audit trail.

- 2.8. An essential component of any monitoring framework is the fundamental principle of continuous improvement. Therefore, the monitoring framework not only provides a reporting mechanism, but a rectification process that can be used locally to identify, prioritise and address issues of non-compliance.
- 2.9. Further information on the monitoring framework ([Scottish Health Facilities Note \(SHFN 01-01\)](#)) is available from the National services Scotland (NSS) website. The methodology behind the monitoring process is described in Appendix A.

## Facilities monitoring tool

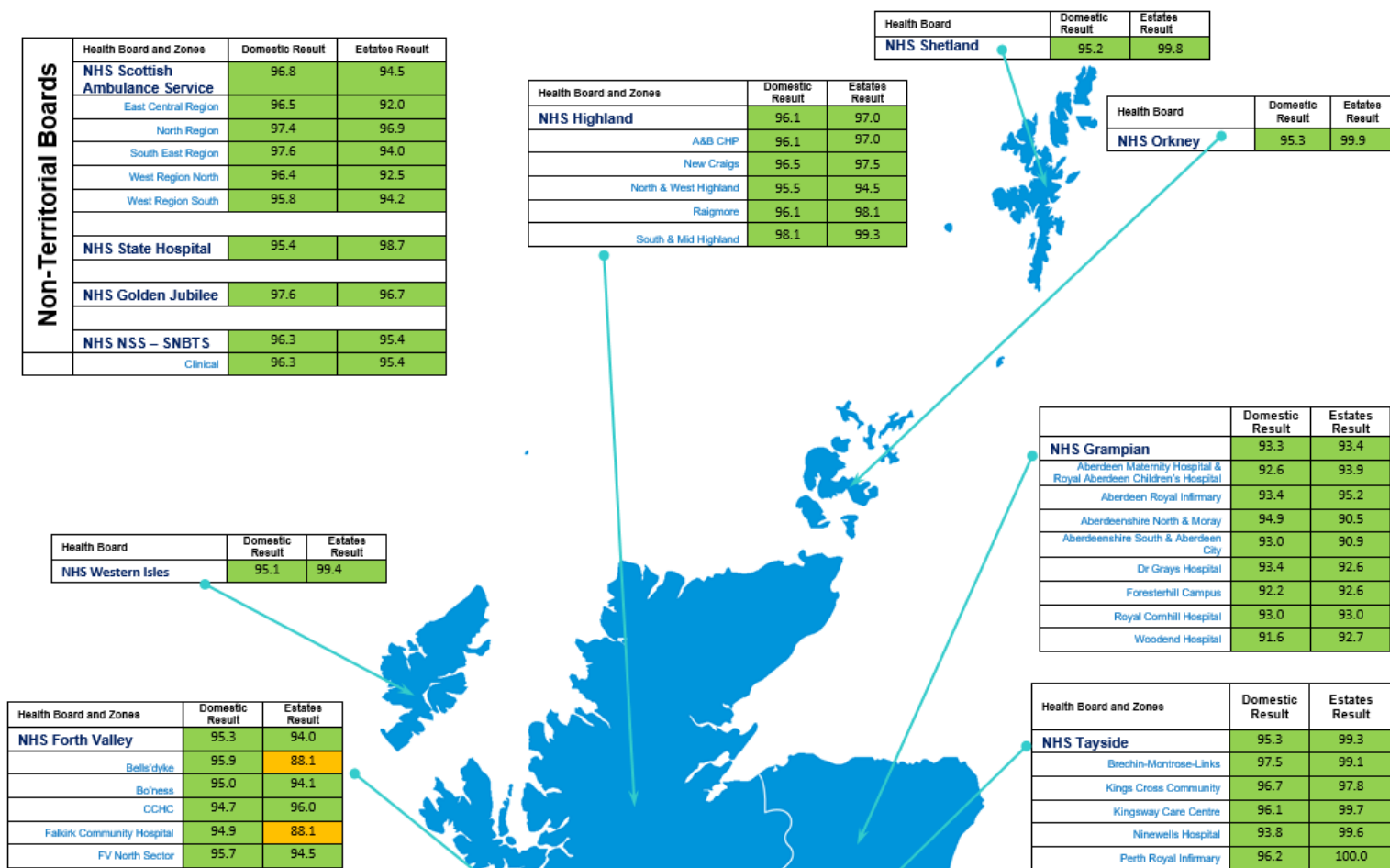
- 2.10. In April 2012 a digital Facilities Monitoring Tool (FMT) became operational across Scotland. The tool moved data collection from a paper and spreadsheet-based data collection to an online system that uses handheld devices and web-based data transfer. This report is produced using data from this national system.

## Facilities support team

- 2.11. The Facilities Support Team within NHS Scotland Assure is available to NHS boards as an additional support mechanism, to provide day-to-day support to FMT system users, and training and guidance where needed. In addition to this activity, the support team can provide site or board specific support if areas are experiencing issues meeting the compliance levels described in this report or are seeking to improve the overall quality and consistency of audit practice.

### 3. NHS Scotland domestic and estate results Q2 2025/ 26

Figure 3.1 - Map showing domestic and estate scores by NHS board and zone



|                 |      |      |
|-----------------|------|------|
| FV South Sector | 94.2 | 92.7 |
| FVRH            | 95.6 | 95.7 |
| SCH             | 94.4 | 95.7 |

| Health Board and Zones                | Domestic Result | Estates Result |
|---------------------------------------|-----------------|----------------|
| <b>NHS Greater Glasgow and Clyde</b>  | 94.3            | 93.6           |
| Admin Bases                           | 96.1            | 93.5           |
| Hospitals                             | 94.2            | 92.9           |
| East Dunbartonshire HSCP              | 97.4            | 95.7           |
| East Renfrewshire HSCP                | 96.7            | 100.0          |
| Glasgow City HSCP - North East Sector | 94.9            | 97.5           |
| Glasgow City HSCP - North West Sector | 94.8            | 99.4           |
| Glasgow City HSCP - South Sector      | 95.3            | 99.2           |
| Inverclyde HSCP                       | 94.6            | 95.8           |
| PFI and SPS Services                  | 93.3            | 90.8           |
| Renfrewshire HSCP                     | 96.5            | 99.9           |
| West Dunbartonshire HSCP - Lomond     | 95.0            | 96.6           |
| West Dunbartonshire HSCP - Glasgow    | 92.3            | 100.0          |

| Health Board and Zones | Domestic Result | Estates Result |
|------------------------|-----------------|----------------|
| <b>NHS Lanarkshire</b> | 96.5            | 96.8           |
| Hairmyres              | 97.8            | 98.7           |
| Monklands              | 95.9            | 95.3           |
| North                  | 96.9            | 98.1           |
| South                  | 97.3            | 98.9           |
| Wishaw                 | 95.8            | 95.7           |

| Health Board and Zones   | Domestic Result | Estates Result |
|--------------------------|-----------------|----------------|
| <b>NHS Ayr and Arran</b> | 95.2            | 96.5           |
| East                     | 95.4            | 96.1           |
| North                    | 94.8            | 97.6           |
| South                    | 95.0            | 96.5           |

| Health Board and Zones           | Domestic Result | Estates Result |
|----------------------------------|-----------------|----------------|
| <b>NHS Dumfries and Galloway</b> | 94.8            | 99.9           |
| CRH                              | 94.8            | 99.9           |
| DGRI                             | 94.9            | 100.0          |
| PCCD East                        | 94.8            | 99.8           |
| PCCD West                        | 94.7            | 100.0          |

| Health Board and Zones   | Domestic Result | Estates Result |
|--------------------------|-----------------|----------------|
| <b>NHS Borders</b>       | 95.7            | 98.2           |
| Borders General Hospital | 95.0            | 97.7           |
| Community                | 97.4            | 99.5           |
| Mental Health            | 96.9            | 98.6           |
| Non-Clinical             | 97.1            | 93.3           |

|                                           |      |       |
|-------------------------------------------|------|-------|
| Perthshire Community Hospitals & H.C      | 97.7 | 100.0 |
| Royal Victoria Hospital                   | 95.2 | 99.9  |
| Stracathro                                | 96.9 | 98.9  |
| Strathmartine-Dudhope                     | 94.4 | 99.5  |
| Whitehills-Arbroath-Kirriemuir-Carnoustie | 96.6 | 97.5  |

| Health Board and Zones  | Domestic Result | Estates Result |
|-------------------------|-----------------|----------------|
| <b>NHS Fife</b>         | 96.2            | 96.5           |
| Central Fife            | 96.8            | 96.8           |
| Lynebank Hospital       | 97.0            | 95.1           |
| North East Fife         | 94.8            | 97.7           |
| Queen Margaret Hospital | 97.0            | 95.7           |
| Stratheden              | 95.7            | 96.6           |
| Victoria Hospital       | 95.9            | 96.7           |

| Health Board and Zones     | Domestic Result | Estates Result |
|----------------------------|-----------------|----------------|
| <b>NHS Lothian</b>         | 96.0            | 97.3           |
| East & Mid Lothian         | 96.9            | 97.7           |
| Edinburgh Acute            | 95.8            | 96.5           |
| Edinburgh Community        | 95.5            | 98.4           |
| Edinburgh Royal Infirmary  | 95.8            | 96.7           |
| External Contractors Sites | 93.0            | 100.0          |
| West Lothian               | 96.6            | 97.7           |

| Compliance Key | less than 70% | between 70% - 90% | 90% or higher |
|----------------|---------------|-------------------|---------------|
|----------------|---------------|-------------------|---------------|



## 4. Domestic services - key findings

### Key findings - Pan Scotland

- 4.1. Scotland's overall total score in Quarter 2 for 2025/ 26 was Green at 95.3%, which is slightly higher than the 95.2% achieved in the previous quarter.

### NHS board level data

- All NHS boards have achieved an overall Green compliance rating for Domestic Services.
- All A1 sites have achieved an overall Green compliance rating for Domestic Services.
- All A2 sites have achieved an overall Green compliance for Domestic Services.

### Zone level data

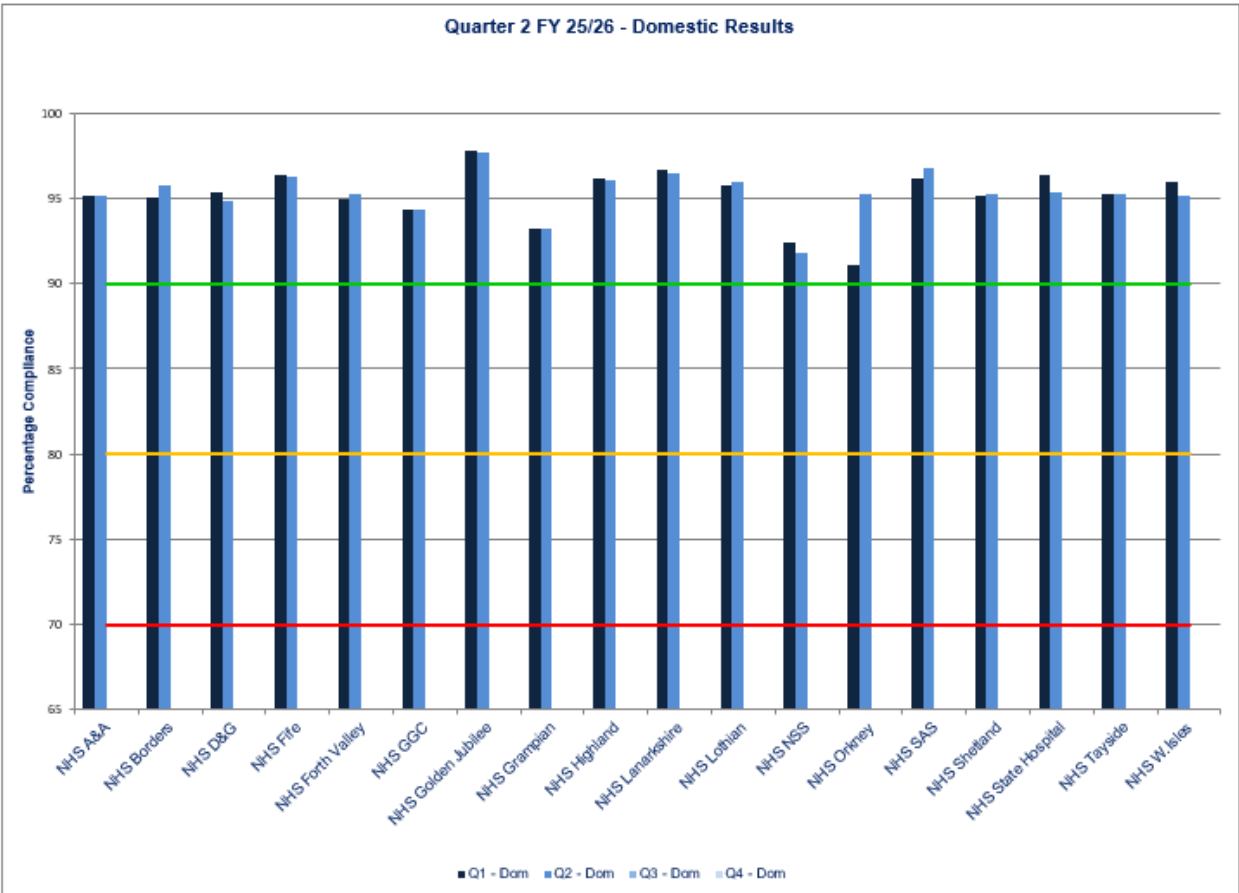
- 4.2. In each NHS board there are a number of zones reflecting how domestic cleaning is managed and reported locally across the NHS board. In larger NHS boards there are a number of zones, in smaller NHS boards there may only be one zone, which covers the whole of the NHS board.
- 4.3. All zones across Scotland have achieved an overall Green compliance rating for Domestic Services for Quarter 2.
- 4.4. NHS board and zone level cleaning audit data is presented graphically in Section 3.

5. Domestic services - quarterly data

Domestic services monitoring - NHS board performance

5.1. The following bar chart shows the quarterly domestic scores for each NHS board.

Figure 5.1 - Chart showing cumulative quarterly domestic scores by NHS board



5.2. The following table shows the quarterly domestic scores for each NHS board.

Table 5.1 - Table showing cumulative quarterly domestic scores by NHS board

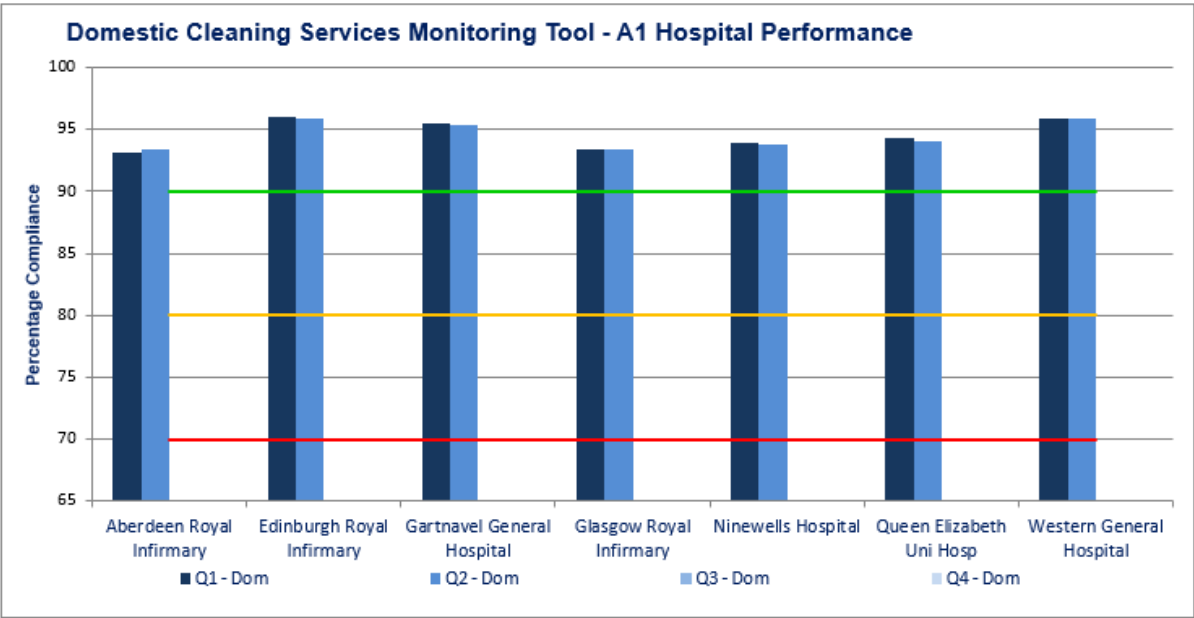
| NHS board                   | Quarter 1 Apr-Jun 25/26 | Quarter 2 Jul-Sep 25/26 |
|-----------------------------|-------------------------|-------------------------|
| NHS Scotland National Score | 92.4                    | 91.8                    |
| NHS Ayrshire and Arran      | 95.2                    | 95.2                    |
| NHS Borders                 | 95.0                    | 95.7                    |
| NHS Dumfries and Galloway   | 95.4                    | 94.8                    |
| NHS Fife                    | 96.4                    | 96.2                    |

| NHS board                                                                                        | Quarter 1 Apr-Jun<br>25/26 | Quarter 2 Jul-Sep<br>25/26 |
|--------------------------------------------------------------------------------------------------|----------------------------|----------------------------|
| NHS Forth Valley                                                                                 | 95.0                       | 95.3                       |
| NHS Greater Glasgow and Clyde                                                                    | 94.3                       | 94.3                       |
| NHS Golden Jubilee                                                                               | 97.8                       | 97.6                       |
| NHS Grampian                                                                                     | 93.3                       | 93.3                       |
| NHS Highland                                                                                     | 96.2                       | 96.1                       |
| NHS Lanarkshire                                                                                  | 96.7                       | 96.5                       |
| NHS Lothian                                                                                      | 95.7                       | 96.0                       |
| NHS National Services Scotland (NSS) -<br>Scottish National Blood Transfusion<br>Service (SNBTS) | 95.5                       | 96.3                       |
| NHS Orkney                                                                                       | 91.9                       | 95.3                       |
| NHS Scottish Ambulance Services                                                                  | 96.1                       | 96.8                       |
| NHS Shetland                                                                                     | 95.1                       | 95.2                       |
| NHS State Hospital                                                                               | 96.3                       | 95.4                       |
| NHS Tayside                                                                                      | 95.3                       | 95.3                       |
| NHS Western Isles                                                                                | 96.0                       | 95.1                       |

Domestic services monitoring - A1 hospital performance

5.3. The following bar chart shows the quarterly domestic scores for A1 Hospitals.

Figure 5.2 - Chart showing cumulative quarterly domestic scores for A1 hospitals



5.4. The following table shows the quarterly domestic scores for A1 Hospitals.

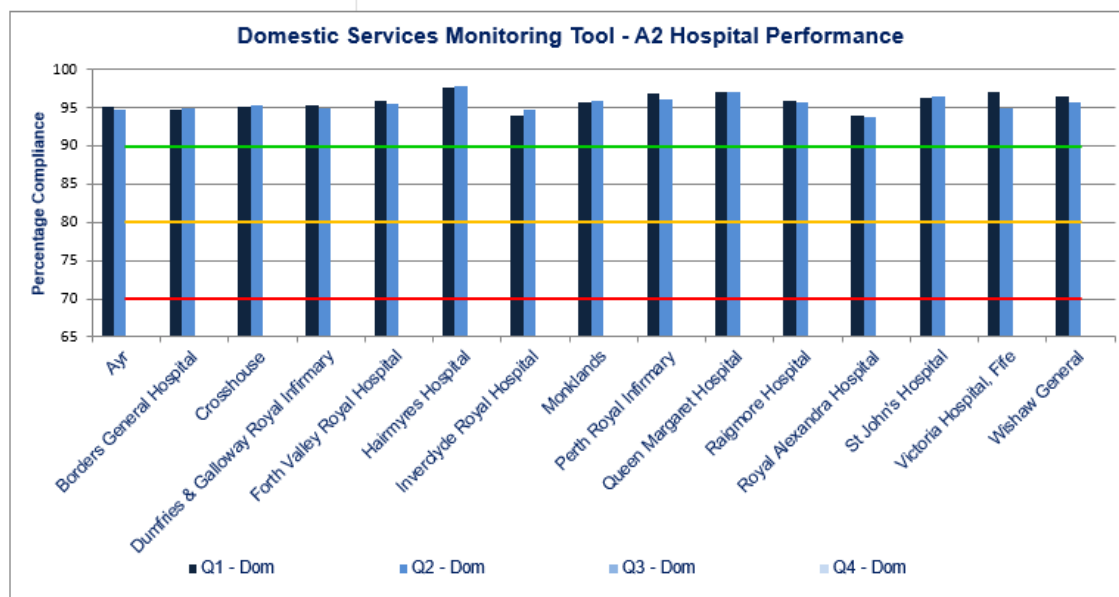
Table 5.2 - Table chowing cumulative quarterly domestic scores for A1 Hospitals

| NHS board                           | Quarter 1 Apr-Jun 25/26 | Quarter 2 Jul-Sep 25/26 |
|-------------------------------------|-------------------------|-------------------------|
| Aberdeen Royal Infirmary            | 93.1                    | 93.4                    |
| Edinburgh Royal Infirmary           | 96.0                    | 95.8                    |
| Gartnavel General Hospital          | 95.5                    | 95.4                    |
| Glasgow Royal Infirmary             | 93.4                    | 93.4                    |
| Ninewells Hospital                  | 94.0                    | 93.8                    |
| Queen Elizabeth University Hospital | 94.3                    | 94.1                    |
| Western General Hospital            | 95.9                    | 95.9                    |

## Domestic services monitoring - A2 hospital performance

5.5. The following bar chart shows the quarterly domestic scores for A2 Hospitals.

Figure 5.3 - Chart showing cumulative quarterly domestic scores for A2 hospitals



5.6. The following table shows the quarterly domestic scores for A2 Hospitals.

Table 5.3 - Table showing cumulative quarterly domestic scores for A2 Hospitals

| NHS board                             | Quarter 1 Apr-Jun 25/26 | Quarter 2 Jul- Sep 25/26 |
|---------------------------------------|-------------------------|--------------------------|
| Ayr Hospital                          | 95.1                    | 94.8                     |
| Borders General Hospital              | 94.8                    | 95.0                     |
| Crosshouse Hospital                   | 95.3                    | 95.4                     |
| Dumfries and Galloway Royal Infirmary | 95.4                    | 95.0                     |
| Forth Valley Royal Hospital           | 95.9                    | 95.6                     |
| Hairmyres Hospital                    | 97.7                    | 98.0                     |
| Inverclyde Royal Hospital             | 94.1                    | 94.7                     |
| Monklands Hospital                    | 95.7                    | 95.9                     |
| Perth Royal Infirmary                 | 97.0                    | 96.2                     |
| Queen Margaret Hospital               | 97.1                    | 97.0                     |
| Raigmore Hospital                     | 96.0                    | 95.8                     |
| Royal Alexander Hospital              | 94.0                    | 93.9                     |
| St John's Hospital                    | 96.4                    | 96.5                     |

| NHS board               | Quarter 1 Apr-Jun<br>25/26 | Quarter 2 Jul- Sep<br>25/26 |
|-------------------------|----------------------------|-----------------------------|
| Victoria Hospital       | 95.6                       | 95.9                        |
| Wishaw General Hospital | 96.4                       | 95.8                        |

## 6. Estate services - key findings

### Key findings - Pan Scotland

6.1. Scotland's overall total score in Quarter 2 for 2025/ 26 was Green at 96.0% which is a 4% decrease from 96.4% achieved in the previous quarter.

#### NHS board level data

- All NHS boards have achieved an overall Green compliance rating for Estates Services
- All A1 sites have achieved an overall Green compliance rating for Estates Services except from Glasgow Royal Infirmary
- All A2 sites have achieved an overall Green compliance for Estates Services

#### Zone level data

- 6.2. In each NHS board there are a number of zones reflecting how domestic cleaning is managed and reported locally across the NHS board. In larger NHS boards there are a number of zones, in smaller NHS boards there may only be one zone, which covers the whole of the NHS board.
- 6.3. All zones across Scotland have achieved an overall Green compliance rating for Estates Services, except for the zones detailed below.
- 6.4. NHS board and zone level cleaning audit data is presented graphically in Section 3.

### NHS Greater Glasgow and Clyde

6.5. NHS Greater Glasgow and Clyde have reported in Amber (partially compliant) for Estates in Quarter 2 at a score of 85.3%. This is a 5.1% drop from Quarter 1, which was 89.9%.

Table 6.1 - Table showing the last two quarters result for the Amber scoring area

| Zone                    | Q1 Apr-Jun 25/26 | Q2 Jul-Sep 25/26 |
|-------------------------|------------------|------------------|
| Glasgow Royal Infirmary | 89.9             | 85.3             |

6.6. NHS Greater Glasgow and Clyde have provided the following explanation:

In relation to the amber Facilities Monitoring Tool scores at Glasgow Royal Infirmary, a ward refurbishment program has been submitted for funding approval. Some funding has already been released to cover Healthcare Improvement Scotland improvements and is

being prioritised according to clinical need. In the interim, operational estates carry out reactive repairs to fabric as requested by clinical teams in accordance with Infection Prevention and Control Teams priorities and funding availability.

NHS Scotland Assure perspective

6.7. NHS Greater Glasgow and Clyde have identified the issues within this zone which led to a partial complaint audit score. Reactive repairs to fabric, within the clinical areas are being prioritized in accordance with their Infection Prevention and Control Teams and Healthcare Improvement Scotland improvement plans. There is the assumption that a partial complaint score will continue to be reported, until the funding has been fully released for the ward refurbishment program.

NHS Forth Valley

Table 6.2 - Table showing the last two quarters result for the Amber scoring area

| Zone                       | Q1 Apr-Jun 25/26 | Q2 Jul-Sep 25/26 |
|----------------------------|------------------|------------------|
| Bells'dyke                 | 89.2             | 88.1             |
| Falkirk Community Hospital | 87.7             | 88.1             |

6.8. NHS Forth Valley has provided the following explanation:

Estates continue to focus on our two lowest scoring and most challenging sites in an effort to drive improvement at these sites. Estates continue to resolve the higher risk items as well as a focus on improving some of the environments of these wards/ areas with redecoration and general improvement works. The scores show that this focus has driven slight improvement at our Falkirk site, however, Bellsdyke continues to be challenging and will require extra focus over the next quarter.

NHS Scotland Assure perspective

6.9. NHS Forth Valley continue to report a partial compliant score within these two zones, however, there has been a slight improvement within Falkirk Community Hospital. Both zones are challenging for the Estates teams, and they continue to focus on the higher risk items and carry out improvement works in some of the environments when possible. NHS Forth Valley is aware of their audit scores, within these two zones, and continue to strive for improvement. There is the assumption that a partial compliant score will continue to be reported, until all the work is completed and a compliant score can be obtained.

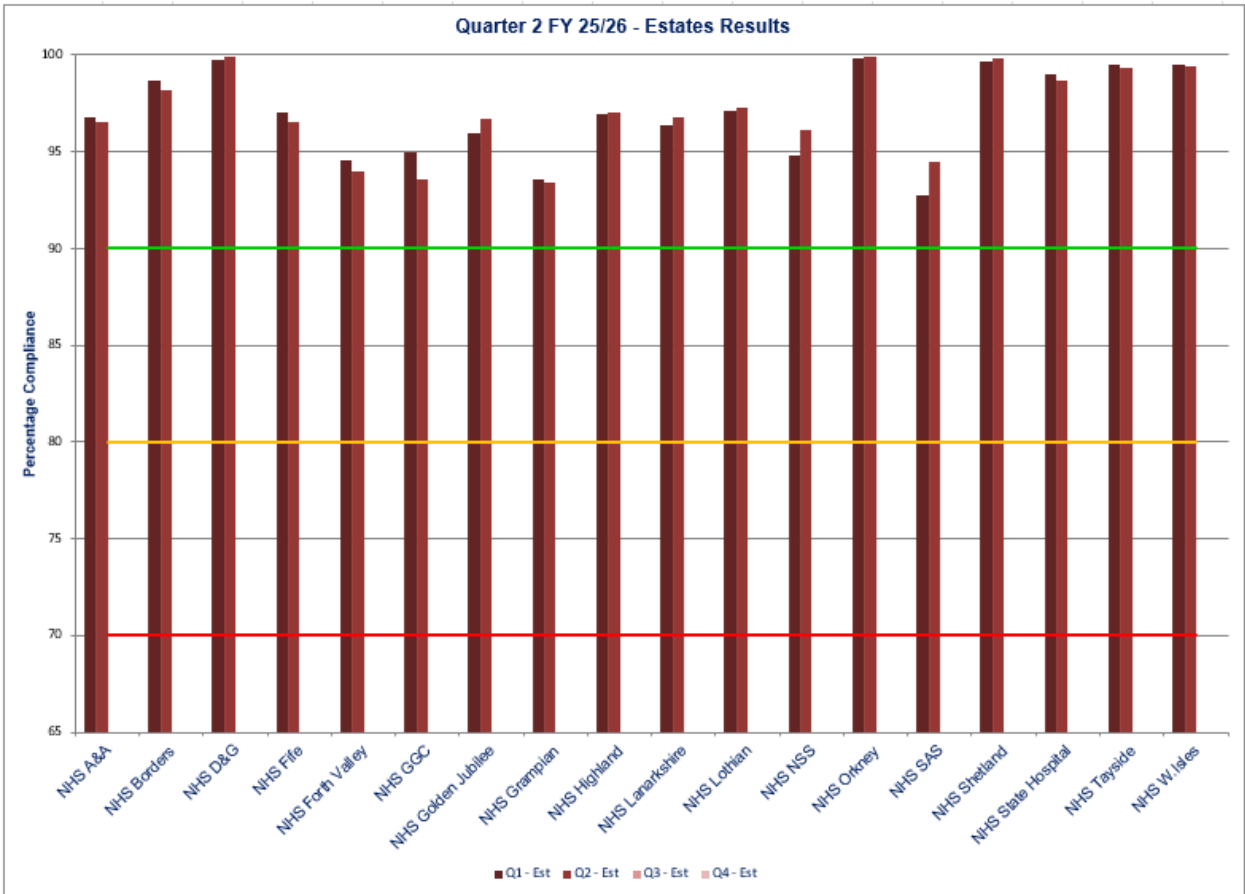


## 7. Estate services - quarterly data

### Estate services monitoring - NHS board performance

7.1. The following bar chart shows the quarterly estate scores for each NHS board.

Figure 7.1 - Chart showing cumulative quarterly estate scores for NHS boards



7.2. The following table shows the quarterly estate scores for each NHS board.

Table 7.1 - Table showing cumulative estate scores by NHS board

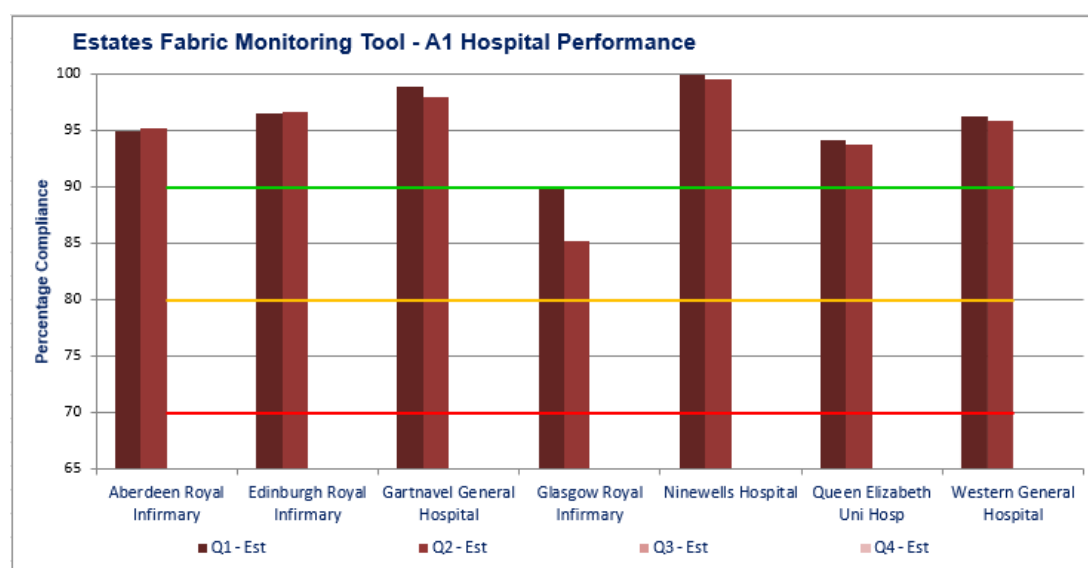
| NHS board                   | Quarter 1 Apr-Jun 25/26 | Quarter 2 Jul-Sep 25/26 |
|-----------------------------|-------------------------|-------------------------|
| NHS Scotland National Score | 96.4                    | 96.1                    |
| NHS Ayrshire and Arran      | 96.8                    | 96.5                    |
| NHS Borders                 | 98.7                    | 98.2                    |
| NHS Dumfries and Galloway   | 99.8                    | 99.9                    |
| NHS Fife                    | 97.0                    | 96.5                    |
| NHS Forth Valley            | 94.6                    | 94.0                    |

| NHS board                                                                                  | Quarter 1 Apr-Jun 25/26 | Quarter 2 Jul-Sep 25/26 |
|--------------------------------------------------------------------------------------------|-------------------------|-------------------------|
| NHS Greater Glasgow and Clyde                                                              | 95.0                    | 93.6                    |
| NHS Golden Jubilee                                                                         | 96.0                    | 96.7                    |
| NHS Grampian                                                                               | 93.6                    | 93.4                    |
| NHS Highland                                                                               | 96.9                    | 97.0                    |
| NHS Lanarkshire                                                                            | 96.4                    | 96.8                    |
| NHS Lothian                                                                                | 97.1                    | 97.3                    |
| NHS National services Scotland (NSS) - Scottish National Blood Transfusion Service (SNBTS) | 94.9                    | 96.1                    |
| NHS Orkney                                                                                 | 99.8                    | 99.9                    |
| NHS Scottish Ambulance Services                                                            | 92.8                    | 94.5                    |
| NHS Shetland                                                                               | 99.7                    | 99.8                    |
| NHS State Hospital                                                                         | 99.0                    | 98.7                    |
| NHS Tayside                                                                                | 99.5                    | 99.3                    |
| NHS Western Isles                                                                          | 99.5                    | 99.4                    |

## Estate services Monitoring - A1 hospital performance

7.3. The following bar chart shows the quarterly estate scores for A1 Hospitals.

Figure 7.2 - Chart showing cumulative quarterly estate scores for A1 hospitals



7.4. The following table shows the quarterly estate scores for A1 hospitals.

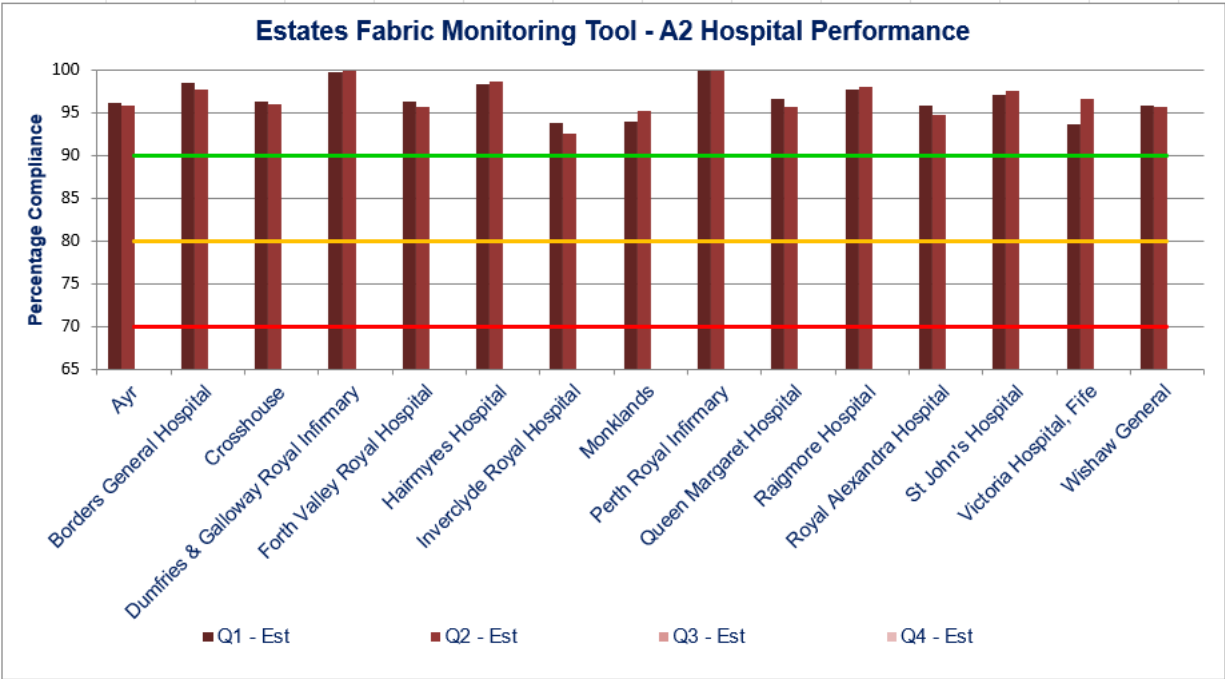
Table 7.2 - Table showing cumulative quarterly estate scores for A1 hospitals

| A1 Hospital                         | Quarter 1 Apr-Jun 25/26 | Quarter 2 Jul-Sep 25/26 |
|-------------------------------------|-------------------------|-------------------------|
| Aberdeen Royal Infirmary            | 95.0                    | 95.2                    |
| Edinburgh Royal Infirmary           | 96.5                    | 96.7                    |
| Gartnavel General Hospital          | 98.9                    | 98.0                    |
| Glasgow Royal Infirmary             | 89.9                    | 85.3                    |
| Ninewells Hospital                  | 99.9                    | 99.6                    |
| Queen Elizabeth University Hospital | 94.2                    | 93.8                    |
| Western General Hospital            | 96.3                    | 95.8                    |

Estates services monitoring - A2 hospital performance

7.5. The following bar chart shows the quarterly estate scores for A2 Hospitals.

Figure 7.3 - Chart showing cumulative quarterly estate scores for A2 hospitals



7.6. The following table shows the quarterly estate scores for A2 Hospitals.

Table 7.3 - Table showing cumulative estate scores for A2 hospitals

| A2 Hospital                           | Quarter 1 Apr-Jun<br>25/26 | Quarter 2 Jul-Sep<br>25/26 |
|---------------------------------------|----------------------------|----------------------------|
| Ayr Hospital                          | 96.2                       | 95.8                       |
| Borders General Hospital              | 98.6                       | 97.7                       |
| Crosshouse Hospital                   | 96.3                       | 96.0                       |
| Dumfries and Galloway Royal Infirmary | 99.8                       | 100.0                      |
| Forth Valley Royal Hospital           | 96.4                       | 95.7                       |
| Hairmyres Hospital                    | 98.3                       | 98.7                       |
| Inverclyde Royal Hospital             | 93.8                       | 92.6                       |
| Monklands Hospital                    | 94.0                       | 95.3                       |
| Perth Royal Infirmary                 | 100.0                      | 100.0                      |
| Queen Margaret Hospital               | 96.6                       | 95.7                       |
| Raigmore Hospital                     | 97.8                       | 98.0                       |
| Royal Alexandra Hospital              | 95.9                       | 94.8                       |
| St John's Hospital                    | 97.2                       | 97.5                       |
| Victoria Hospital                     | 97.4                       | 96.7                       |
| Wishaw General Hospital               | 95.9                       | 95.7                       |

## Appendix A Methodology

- A.1 Over the year, NHS boards will monitor all facilities. Each quarterly report covers monitoring of a proportion of the facilities/ areas within an NHS board area.
- A.2 Compliance is assessed within NHS boards using a standardised monitoring system, available online or offline on a handheld device. There are two components to the monitoring:
- audits carried out on a routine basis by Domestic Services Managers
  - audits carried out by Peer Review teams, incorporating a public involvement element
- A.3 Cleanliness and the state of the estate fabric are assessed using an observational process and according to the technical requirements set out in the NHS Scotland National Cleaning Services Specification (NCSS). The requirements vary depending on the type of area being assessed and the scores are weighted to reflect risk. For example, an operating theatre receives a higher weighting.
- A.4 The rooms to be audited within the audit areas are selected at random by the monitoring system in accordance with the monitoring framework guidance.
- A.5 NHS board results are available to NHS Scotland Assure via the live online system. This data is used to compile the national quarterly report and for local NHS board reporting.