



Dental Schedule Communications

**October
paid
November
2025**

Welcome to the Schedule Communications where you will find all our latest news and useful information.

Access the schedule close dates and prior approval timescales [here](#)

November paid December 2025 cut-off date: Sunday 7 Dec 2025

Reminder: Amendments to Determination I – Pay Award 2025

As announced in [PCA\(D\)\(2025\)3](#), courses of treatment started on or after 1 November 2025 will be paid at the new fee scale included in [Amendment No. 168 to the SDR](#). As this increase was backdated to 1 April 2025, courses of treatment started on or after 1 April 2025 and completed after 1 November 2025 will keep the original patient charges but will be paid at the new fee scale.

Prior Approval Limit

The prior approval limit has increased from £600 to £660 for all courses of treatment with an acceptance date on or after 1 November 2025.

Discretionary Fee Guide

[The Discretionary Fee Guide](#) is updated to reflect the new fee scale and is available to view on our website.

Pay Award Backdate – April 2025 to October 2025

As per [PCA\(D\)\(2025\)3](#), the backdated payments for claims with both an acceptance and completion date between 1 April 2025 and 31 October 2025 will be included in the November paid December 2025 payment schedule.

Prior Approval Error: 'Submission Returned As Electronic Evidence Could Not Be Appended'

This message may appear when you are responding to an information request on a prior approval.

The message means you have not uploaded any evidence via the evidence upload link but have indicated that you have, or vice versa.

If you have no evidence to upload with this submission, ensure that the box or option stating that evidence is uploaded is unticked or unselected. Then submit your response to the information request.

Rent Reimbursement – GP234 Reminder

The deadline for the rent reimbursement for all four quarters of the financial year 2025/2026 has now passed.

If you have missed this deadline, you can still submit the form for part payment of 2025/2026 practice rental costs as follows:

- 30 November 2025 for quarter 4 only

Please ensure you use the most up to date GP234 form, which you can find on our website: [Apply for rates and rental reimbursement | National Services Scotland](#)

The practitioner's accountant must complete part 3 of the form. The GP234 form must be stamped. If your accountant does not have a stamp, then a confirmation on headed paper is acceptable. A business card would not be acceptable.

Please submit your application by email to: nss.psd-dental-payments@nhs.scot

Request for Practice or Practice Manager Email Addresses

We are collating a list of practice and/or practice manager email addresses for any important or urgent updates pertaining to your practice.

We would like your help in providing us with your practice email, or your practice manager's email. You can do this by sending the information to nss.psddental@nhs.scot.

Please include the following when emailing us:

- Location number
- Full name and address of the practice
- Email contact for the practice

Thank you to everyone who has already provided this information.

Helpdesk Festive Opening Hours

Date	Helpdesk opening times
Monday 22 December 2025	8.30am – 4.30pm
Tuesday 23 December 2025	8.30am – 4.30pm
Wednesday 24 December 2025	8.30am – 12:00pm
Thursday 25 December 2025	Closed
Friday 26 December 2025	Closed
Monday 29 December 2025	8.30am – 4.30pm
Tuesday 30 December 2025	8.30am – 4.30pm
Wednesday 31 December 2025	8.30am – 12:00pm
Thursday 1 January 2026	Closed
Friday 2 January 2026	Closed



Telephone: 0345 034 2458 | e-mail: nss.psddental@nhs.scot

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