

# Safety Information Message

Reference: SIM2604

Issued: 13 March 2026

## NHSScotland Master Indemnity Agreement (MIA): removal of suppliers

### Summary

The NHSScotland Master Indemnity Agreement (MIA) is issued and developed by NHSScotland Assure Equipping Services. Suppliers have been removed from the NHSScotland MIA meaning there is no longer indemnity cover provided for affected items.

### Action

#### Action for NHS Medical Equipment Management System (MEMS) Contacts

1. Review the list of suppliers removed from the MIA register.
2. Identify items supplied on-loan and free-of-charge by the suppliers who have been removed.
3. Carry out an impact assessment to evaluate the effects of their removal from the MIA and put alternative local arrangements in place as necessary.

#### Action for NHS Incidents and Alerts Safety Officers

4. Liaise with MEMS contacts.
5. Provide or arrange support and advice as required.

### Equipment details

The NHSScotland Master Indemnity Agreement (MIA) is issued and developed by NHSScotland Assure Equipping Services Team. It indemnifies Health Boards in respect of equipment and other goods supplied on-loan and free-of-charge (including for trial and testing).

The MIA lists the companies which are currently registered as well as details of their public and product liability insurance, thereby reducing unnecessary duplication at local level for each Board.

Companies may apply to join the NHSScotland MIA or voluntarily withdraw from it. Alternatively, they may be removed from the NHSScotland MIA at any time.

This message communicates changes to the MIA register following the recent removal of the following companies:

Company	MIA Number	Status
Neurophys Limited	532/23	Removed
Natus Medical Incorporated	485/20	Removed

## Background Information

The MIA register and the list of companies removed from it can be accessed on the MIA register webpage using the following link:

<https://www.nss.nhs.scot/health-facilities/equipping-services/access-the-master-indemnity-register/>

## Previous MIA change notifications

REF	Issued	Title
SIM2301	24 May 23	NHSScotland Master Indemnity Agreement: addition and removal of suppliers
SIM2304	09 Aug 23	NHSScotland Master Indemnity Agreement (MIA): removal of suppliers
SIM2402	17 Apr 24	NHSScotland Master Indemnity Agreement (MIA): removal of suppliers
SIM2404	06 Aug 24	NHSScotland Master Indemnity Agreement (MIA): removal of suppliers
SIM2405	26 Aug 24	NHSScotland Master Indemnity Agreement (MIA): removal of suppliers
SIM2406	25 Sep 24	NHSScotland Master Indemnity Agreement (MIA): removal of suppliers
SIM2408	04 Oct 24	NHSScotland Master Indemnity Agreement (MIA): removal of suppliers
SIM2503	27 May 25	NHSScotland Master Indemnity Agreement (MIA): removal of suppliers
SIM2504	22 Aug 25	NHSScotland Master Indemnity Agreement (MIA): removal of suppliers
SIM2507	07 Nov 25	NHSScotland Master Indemnity Agreement (MIA): removal of suppliers
SIM2601	12 Jan 26	NHSScotland Master Indemnity Agreement (MIA): removal of suppliers
SIM2602	06 Feb 26	NHSScotland Master Indemnity Agreement (MIA): removal of suppliers
SIM2603	26 Feb 26	NHSScotland Master Indemnity Agreement (MIA): removal of supplier
SIM2604	13 Mar 26	NHSScotland Master Indemnity Agreement (MIA): removal of suppliers

## Information about IRIC

**Incident Reporting & Investigation Centre (IRIC)**, Facilities Division, NHSScotland Assure NHS National Services Scotland, Tel: 0131 275 7575, email: [nss.irc@nhs.scot](mailto:nss.irc@nhs.scot)

**Accessibility:** Please contact us using the above details if you are blind or have a sight impairment and would like to request this alert in a more suitable format.

**IRIC remit:** general information about adverse incidents, safety alerts and IRIC's role can be found in [DL\(2024\)32](#), *Safety of Health, Social Care, Estates and Facilities Equipment: NHS Board and Local Authority Responsibilities*, issued 16 December 2024.

**To find safety alerts:**  
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**To report an incident:**  
scan the QR code or [click this link to visit our website](#)



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