

Date 6 May 2026
Your Ref FOI-2026-3344
Our Ref FOI-2026-3344

Enquiries to [REDACTED]
Email psd.foi@nhs.scot

Dear [REDACTED]

Freedom of Information Reference FOI-2026-3344

I refer to your Freedom of Information (Scotland) Act 2002 (FOISA) request that we received on 18 March 2026 requesting the following information:

I am requesting information about how your organisation manages its vehicle fleet. For the purposes of this request, "fleet management software" means any system used to manage vehicle maintenance, inspections, servicing, compliance, or related fleet activities.

Please provide the following information for your current position. If you are currently in the process of transitioning to a new provider, please provide this information based on the new provider, even if the implementation is not yet complete and you have not yet gone live.

1. Fleet size

The number of vehicles currently operated by your organisation (or the most recent figure held). If obtainable, the number of non-vehicle assets operated by your organisation that are subject to regular maintenance and compliance inspections.

NOTE - Where vehicles/assets are managed across multiple departments, districts or directorates, a single aggregated fleet figure is sufficient.

1a. If your organisation manages the fleet of multiple district councils within this system, please indicate which Districts are included.

2. Fleet management software usage

Please indicate one of the following:

- Yes - dedicated fleet management software used
- Yes - fleet management functionality provided by a vehicle leasing or hire provider
- No fleet management software used

3. Current fleet management software provider (If applicable).

4. Name of the fleet management software application If different from the provider name (for example, the product or system name).

Chair Mr Keith Redpath
Chief Executive Professor Karen Reid

5. Annual spend

The current annual cost associated with the fleet management software (for example licence, support and/or hosting), if this information is held.

If this information is not held as an annual figure, please state this.

6. Start year

The year in which your organisation began using the current fleet management software provider.

7. Current contract end date

If a fixed-term contract exists, please provide the contract end date.

If the arrangement is rolling or open-ended, please state this.

8. Contract type

Please indicate one of the following:

- Fixed term
- Rolling annual renewal
- Open-ended / no fixed end date

9. Licensing model

Please indicate whether the fleet management software is:

- Subscription-based (for example annual licence or SaaS), or
- Perpetual licence (with or without annual support)

10. Annual Cost per Licence

If the answer to question 9 is 'Subscription based/SaaS' Please indicate the annual cost per licence for the software in use (if applicable). Please add other licence types or leave blank as appropriate:

Annual cost per user:

Annual cost per vehicle:

Annual cost per non-vehicle asset:

...etc.

If it is easier, this information may be provided in a simple table.

If any of the information requested is not held, please indicate this clearly for the relevant item.

If parts of this request exceed the appropriate cost limit, I would be grateful if you could provide the information that can be supplied within the limit.

We have now completed the search of our records and can provide you with the following information:

Fleet size

The number of vehicles currently operated by your organisation (or the most recent figure held). If obtainable, the number of non-vehicle assets operated by your organisation that are subject to regular maintenance and compliance inspections.

Public Services Delivery Scotland (PSD Scotland) operate 91 vehicles in our fleet.

Under the [FOISA section 17 exemption for "Information not held"](#) PSD Scotland does not operate any non-vehicle assets that are subject to regular maintenance and compliance inspections.

1a) If your organisation manages the fleet of multiple district councils within this system, please indicate which Districts are included.

Under the [FOISA section 17 exemption for "Information not held"](#) PSD Scotland does not manage fleets on behalf of district councils and there are no district divisions within PSD Scotland. However, PSD Scotland has tendered and administers the National Fleet Management System, which is used by Territorial Health Boards (HBs). While these vehicles are not owned or operated by PSD Scotland, the system manages an average of approximately 3,000 vehicles at any one time on behalf of National Boards.

Fleet management software usage

Please indicate one of the following:

- Yes - dedicated fleet management software used
- Yes - fleet management functionality provided by a vehicle leasing or hire provider
- No fleet management software used

PSD Scotland manages their fleet using a dedicated fleet management software.

Current fleet management software provider (If applicable).

The current provider of fleet management software is Jaama Ltd.

Name of the fleet management software application If different from the provider name (for example, the product or system name).

The fleet management software that PSD Scotland operate, which is provided by Jaama Ltd is Key2.

Annual spend

**The current annual cost associated with the fleet management software (for example licence, support and/or hosting), if this information is held.
If this information is not held as an annual figure, please state this.**

The current annual spend associated with the fleet management software is £147,500.

Start year

The year in which your organisation began using the current fleet management software provider.

PSD Scotland began using Jaama Ltd - Key2 software in 2026.

Current contract end date

**If a fixed-term contract exists, please provide the contract end date.
If the arrangement is rolling or open-ended, please state this.**

The contract started on 29 September 2025 and is active for 2 years with option for 3 additional years upon review.

Contract type

Please indicate one of the following:

- Fixed term
- Rolling annual renewal
- Open-ended / no fixed end date

This contract is fixed term.

Licensing model

Please indicate whether the fleet management software is:

- Subscription-based (for example annual licence or SaaS), or
- Perpetual licence (with or without annual support)

The fleet management software is subscription based and is an annual licence.

Annual Cost per Licence

If the answer to question 9 is 'Subscription based/SaaS' Please indicate the annual cost per licence for the software in use (if applicable). Please add other licence types or leave blank as appropriate:

Annual cost per user:

Annual cost per vehicle:

Annual cost per non-vehicle asset:

Under the [FOISA section 33 \(1\) \(b\) exemption for "Substantial prejudice to commercial interests"](#) we have determined that the information relating to the annual cost per license is exempt under the Act. This exemption applies where disclosure of the information would, or would be likely to, prejudice substantially the commercial interests of any person or organisation, including public authorities. In this case, releasing the information could:

- Undermine the competitive position of the organisations concerned.
- Reveal commercially sensitive strategies, pricing, or operational details.
- Harm ongoing or future negotiations or contracts.

We recognise that there is a public interest in transparency and accountability. However, on balance, we consider that the public interest in withholding the information outweighs the public interest in disclosure, due to the potential for substantial harm to commercial interests

From 1 April 2026, NSS and NHS Education for Scotland (NES) joined to form PSD Scotland, enabling transformation in health, social care, and the wider public sector. More information regarding PSD Scotland can be found at the following URL:

[Public Services Delivery Scotland \(PSD Scotland\)](#)

I trust you will find the information of assistance and if you require any further information, please do not hesitate to contact me using the email address psd.foi@nhs.scot.

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Corporate Governance using the email address psd.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online Appeal form](#).

Yours sincerely,

