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Letter issued by email

Date: 23 April 2026
Our Ref: FOI2026-3327
Enquiries to: Freedom of Information
Email: psd.foi@nhs.scot

Dear ██████████

Freedom of Information Reference: FOI2026-3327

Thank you for your information request received on 31 March 2026 by NHS Education for Scotland.

From 1 April 2026, NHS Education for Scotland (NES) and NHS National Services Scotland (NSS) joined to form Public Services Delivery Scotland (PSD Scotland), enabling transformation in health, social care, and the wider public sector. This means your Freedom of Information request is now being responded to from PSD Scotland.

I wish to advise under the Freedom of Information (Scotland) Act 2002 (FOISA), that PSD Scotland can provide a full response to your request, as detailed below.

Your Request (as a follow up of FOI2026-026)

To avoid any misunderstanding, I would like to clarify the basis of your statement that data destruction certificates explicitly state that the data has been rendered irrecoverable.

In your response, you have confirmed that the certificates provided by your supplier explicitly state the destruction method used to render the data irrecoverable, and that these are relied upon as recorded evidence.

Please confirm:

Whether the certificates or related documentation held by your organisation contain an explicit statement warranting or guaranteeing that the final data state of each specific storage device is irrecoverable.

If such a statement exists, please provide the exact recorded wording as it appears on the certificates currently issued. I am not requesting full documents, and any commercially or security sensitive information may be redacted as appropriate.

Chair Mr Keith Redpath
Chief Executive Professor Karen Reid

If no such explicit outcome based warranty wording exists, please confirm whether the certificates instead record the destruction method applied, rather than providing a warranty or confirmation of irrecoverability as a final data state.

For clarity, this request relates specifically to recorded outcome evidence demonstrating irrecoverability of data on the individual storage device, not documentation confirming that an accredited or certified method was applied.

NES as a predecessor of PSD Scotland can confirm that the equipment disposal certificates contain an explicit statement around data disposal. The following statement is contained within the certificate *'All Data Bearing Devices removed and securely shredded. Providing Secure physical destruction'*.

If you are dissatisfied with this reply under the terms of the Freedom of Information (Scotland) Act 2002, you should contact us again in writing or by email within 40 days of receipt of this response to request an internal review.

If you remain unhappy with the outcome of that internal review, you have the right to apply directly to the Scottish Information Commissioner for a decision within six months of receiving our response. For further information, please visit the Scottish Information Commissioner's [website](#).

Yours sincerely

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