

[REDACTED]

Date 12 June 2026  
Your Ref FOI-2026-3387  
Our Ref FOI-2026-3387

Enquiries to [REDACTED]  
Email [psd.foi@nhs.scot](mailto:psd.foi@nhs.scot)

Dear [REDACTED]

**Freedom of Information Reference FOI-2026-3387**

I refer to your Freedom of Information (Scotland) Act 2002 (FOISA) request that we received on 4 June 2026 requesting the following information:

**I would be grateful if you could provide the following information since the introduction of the Prohibition of Smoking Outside Hospital Buildings (Scotland) Regulations 2022:**

- 1. The total number of formal complaints received by NHS Scotland (and/or individual NHS Boards, if held centrally) relating to smoking on hospital grounds, for each financial year from 2022/23 to the most recent year for which data is available.**
- 2. A breakdown of these complaints by NHS Board, where available.**
- 3. The number of complaints that were upheld, partially upheld, or not upheld, where recorded.**
- 4. Any data held on the number of fixed penalty notices issued under the Prohibition of Smoking Outside Hospital Buildings (Scotland) Regulations 2022, broken down by NHS Board and year.**
- 5. Any internal reports, reviews, or assessments produced since the Regulations came into force that reference complaint volumes related to smoking on hospital grounds.**

We have now completed a search of our records and under the FOISA Section 17 exemption for "Information not held" Public Services Delivery (PSD) Scotland can confirm that we do not hold any information in relation to your request.

PSD Scotland are not NHSScotland and do not have any hospitals under our control.

In order to obtain the information that you have requested we suggest that you contact each of the NHSScotland Health Boards with hospital buildings by clicking on the following URL to the

NHSScotland Health Board FOI Teams on the NHS Inform website, as under the terms of FOISA we are unable to transfer this request on your behalf.

[Freedom of Information \(FOI\) | NHS inform.](#)

From 1 April 2026, NSS and NHS Education for Scotland (NES) joined to form PSD Scotland, enabling transformation in health, social care, and the wider public sector. More information regarding PSD Scotland can be found at the following URL:

[Public Services Delivery Scotland \(PSD Scotland\)](#)

I trust you will find the information of assistance and if you require any further information, please do not hesitate to contact me using the email address [psd.foi@nhs.scot](mailto:psd.foi@nhs.scot)

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Corporate Governance using the email address [psd.foi@nhs.scot](mailto:psd.foi@nhs.scot) within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online Appeal form](#).

Yours sincerely,

