

Date 7 July 2026
Your Ref FOI-2026-3400
Our Ref FOI-2026-3400

Enquiries to psd.foi@nhs.scot

Dear [REDACTED],

Freedom of Information Reference FOI-2026-3400

I refer to your Freedom of Information (Scotland) Act 2002 (FOISA) request that we received on 26 June 2026 requesting the following information:

I am writing to request access to a dataset covering community pharmacies in Scotland, specifically including opening hours information.

Ideally, I would like the data supplied in Excel or CSV format and to include the following fields where possible:

- Pharmacy name
- Full address (including postcode)
- Opening hours (weekday and weekend, including any structured format if available)
- Bank holiday opening hours (if available)

This dataset will be used for internal business analysis and planning purposes, and I understand the data is typically covered under the Open Government Licence.

If a single dataset is not available, I would appreciate guidance on:

- **The best combination of datasets to use.**

We have now completed a search of our records and I can confirm that Public Services Delivery Scotland (PSD Scotland) does hold information in relation to pharmacy name and full address, however, under the [FOISA section 25 exemption for "Information otherwise accessible"](#) this information is available within the public domain at the URL [Pharmacies | NHS Inform](#).

The section 25 exemption It is not about withholding information from the public; it recognises that where information is already available, there is no need to provide an alternative right of access to it through FOISA.

Chair Mr Keith Redpath
Chief Executive Professor Karen Reid

I can also confirm that under the [FOISA section 17 exemption for “Information not held”](#) PSD Scotland does not hold information in relation to opening hours or bank holiday opening hours, however, pharmacy opening hours are also available from the [Pharmacies | NHS Inform](#) webpage.

I trust you will find the information of assistance and if you require any further information, please do not hesitate to contact me using the email address psd.foi@nhs.scot

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Governance Corporate Governance using the email address psd.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online Appeal form](#).

Yours sincerely,

