

[REDACTED]
[REDACTED]

Date 28 July 2026
Your Ref FOI-2026-3403
Our Ref FOI-2026-3403

Enquiries to [REDACTED]
Email psd.foi@nhs.scot

Dear [REDACTED],

Freedom of Information Reference FOI-2026-3403

I refer to your Freedom of Information (Scotland) Act 2002 (FOISA) request that we received on 30 June 2026 requesting the following information:

For the time period 1st April 2025 to 31st March 2026 (or your nearest 12-month period), please provide the following:

- 1. total number of violent incidents on your staff broken down by job title/category of worker**
- 2. a breakdown of the nature of the violent incident e.g. verbal, physical, threatening behaviour**
- 3. how many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker**

Please could you break this information down into incidents involving female staff / male staff.

Violent incidents can include verbal abuse or threats including face to face; online and via telephone; physical attacks; threatening behaviour; racial abuse and sexual harassment/violence.

It is important to note that from 1 April 2026, NSS and NHS Education for Scotland (NES) joined to form Public Services Delivery Scotland (PSD Scotland), enabling transformation in health, social care, and the wider public sector. The new direct PSD Scotland FOI email address is now psd.foi@nhs.scot

More information regarding PSD Scotland can be found at the following URL: [Public Services Delivery Scotland \(PSD Scotland\)](#).

Chair Mr Keith Redpath
Chief Executive Professor Karen Reid

As PSD Scotland is made up of two legacy organisations in relation to the timeframe of your request we have provided two separate responses detailed below.

a) NHS Education for Scotland (NES)

During the requested period, NES as a predecessor of PSD Scotland had no recorded incidents as described within your request.

b) NHS National Services Scotland (NSS)

1. Total number of violent incidents on your staff broken down by job title/category of worker

The total number of violent incidents within NSS is ≤5.

Public Services Delivery (PSD) Scotland can confirm that the [FOISA Section 38\(1\)\(b\) exemption for "third party data"](#) has been applied to the actual number in order to reduce the risk of person identifiable data being released. It is our consideration that given the breakdown requested, there is a significant chance that disclosure would lead to individuals being identified.

When read in conjunction with [Article 5\(1\)\(a\) of the UK General Data Protection Regulation \(UK GDPR\)](#) individuals have a reasonable expectation that this personal information will not be disclosed, as the Information Commissioner's Office (ICO) states that public authorities responding to requests for numbers must determine whether members of the public would be able to identify themselves from statistical figures if disclosed.

2. A breakdown of the nature of the violent incident e.g. verbal, physical, threatening behaviour

Again, Public Services Delivery (PSD) Scotland have applied the [FOISA Section 38\(1\)\(b\) exemption for "third party data"](#) to the breakdown of the nature of the violent incidents within NSS as they are ≤5.

The incidents included verbal abuse, physical assault (near miss) and pertained to staff from Administrative and Nursing and Midwifery staffing groups. The incidents involved both male and female staff.

3. How many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker

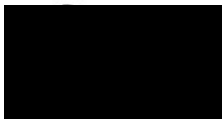
There have been no violent incidents reported under RIDDOR during the time period stated.

I hope that you will find this response helpful to you and if you require any further information, please do not hesitate to contact me using the email address psd.foi@nhs.scot

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Corporate Governance using the email address psd.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online Appeal form](#).

Yours sincerely,

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