



Dental Schedule Communications

**Public Services Delivery
Scotland**



**July paid
August 2026**

Welcome to the Schedule Communications where you will find all our latest news and useful information.

Access the schedule close dates and prior approval timescales [here](#)

August paid September 2026 cut-off date: Sunday 6 September 2026 at 5:00pm

PCA(D)(2026)04

- This PCA advises dentists of the Quality Improvement (QI) project to be undertaken in the second year (2026/27) of the current three-year QI cycle.

New Appointment – PSD Scotland Senior Dental Advisor

We are pleased to announce that, following a competitive recruitment process, Gregor Preston has been appointed as PSD Scotland's Senior Dental Advisor within the Practitioner Services team.

Gregor has worked in both dental reference officer and general dental adviser roles within Practitioner Services and more recently had taken on additional leadership roles and responsibilities as one of two deputies supporting Gerard Boyle, our former Senior Dental Adviser.

His appointment means that we expect to run a further round of recruitment into the general dental adviser team.

We will work as quickly as possible to determine the start date for Gregor in his new role.

Reminder: Item 7-(h) of the Statement of Dental Remuneration [code G014]

Laboratory made soft splint/fluoride tray/trauma retainer/external bleaching tray (per appliance).

- Provision of a laboratory processed soft occlusal appliance used for diagnostic and/or therapeutic purposes in connection with parafunctional clenching, grinding of teeth and/or temporomandibular disorder.
- Item 7-(h) includes provision of all necessary materials
- Item 7-(h) can only be claimed for external bleaching of specific teeth in connection with item 3-(k).
- Item 7-(h) cannot be claimed by the same dentist for the same appliance/teeth within 11 complete calendar months, unless a repair or replacement is required as a result of trauma.

It is not appropriate to claim for the provision of a removable orthodontic retention appliance under item 7-(h).

An orthodontic retention appliance should only be claimed if provided after active appliance treatment.

Dental Reform – Prior Approval for General Dentistry

Current Status of the Project

We continue to make strong progress towards implementation of Prior Approval for General Dentistry, with several key milestones achieved during July.

As planned, we successfully moved into internal Public Services Delivery Scotland (PSDS) testing during July, with testing continuing throughout August. This marks an important stage in ensuring the new service is robust and ready to support practices from 1 November.

To help practices stay informed, we continue to publish and update Practice Management Supplier (PMS) delivery timelines on our website [Prior Approval Reform – PMS Supplier Readiness | National Services Scotland](#), most recently on 4 August. These timelines provide visibility of each supplier's planned progress and support practices in understanding when key developments are expected. We remain in regular contact with PMS suppliers and continue to work closely with them as they progress through testing activities.

A significant milestone was also reached with the successful update and release of the Fit for Purpose (FfP) test environment at the end of July. PMS suppliers can now use this environment for functional testing and Fit for Purpose testing has already commenced with a number of systems. FfP is the first stage of assurance testing, followed by accreditation testing, which validates specific business scenarios. Together, these stages provide confidence that PMS systems will be able to support the submission of both new and existing cases from the 1 November implementation date.

Good progress has also been made on supporting resources. The first version of the TURAS learning module was developed and circulated for review during July. Feedback from the Scottish Dental Practice Committee (SDPC) and PSDS Clinical Team is being

incorporated, with an updated version expected by the end of August. In parallel, work has begun on the development of guidance materials to support practices in preparing for the new arrangements.

Prescribe It Right First Time: Avoid Amoxicillin GP14 Claim Rejections

Action required by Dental practitioners

When prescribing Amoxicillin on a GP14, please ensure you select an approved **Amoxicillin capsule, oral powder or oral suspension** formulation, and **not** Amoxicillin tablets.

We continue to receive claims for Amoxicillin tablets, which are **not included** in the Dental Formulary and **will be rejected** during processing meaning that the community pharmacy is not paid for the medication dispensed. In May 2026, 559 claims for Amoxicillin 500mg tablets were rejected. This represented the majority of the GP14 claim rejections recorded that month.

To help ensure prescriptions are processed correctly first time, please check that the product selected is listed in [Part 8A \(Dental Prescribing\) of the Scottish Drug Tariff](#) before issuing the prescription.

Approved Amoxicillin products for dental prescribing include:

- Amoxicillin Capsules, BP
- Amoxicillin Oral Powder, BP
- Amoxicillin Oral Suspension, BP
 - (syn: Amoxicillin Mixture, Amoxicillin Syrup)
 - (includes sugar-free formulation)

Why this is important

Payment claims for Amoxicillin tablets are not approved under the Dental Formulary and will be rejected meaning the community pharmacy is not paid for the medication dispensed.

Rejected claims can:

- Create additional work for dental practices and pharmacy teams
- Delay processing and payment
- Result in prescriptions needing to be reissued

Further information

For information on medicines approved for dental prescribing, please refer to:

- [Part 8A \(Dental Prescribing\) of the Scottish Drug Tariff](#)
- [Scottish Dental Clinical Effectiveness Programme \(SDCEP\) Drug Prescribing for Dentistry guidance](#)

These resources provide information on approved formulations, prescribing considerations and the appropriate use of antibiotics in dental practice.

If you have questions about prescription requirements or processing, please contact your local pharmacy processing team.

Aberdeen – Marischal Square

Email: nss.psd-pharm-groupleaders-abn@nhs.scot

Telephone: 01224 358 300

Edinburgh – Gyle Square

Email: nss.pcfs-pharm-group-leaders-edin@nhs.scot

Telephone: 0131 275 7433

Glasgow – Delta House

Email: nss.psdpharmgroupleadersglsqw@nhs.scot

Telephone 0141 207 1615

Reminder: ePractitioner Certificates Renewal by 25th August 2026

As we communicated in the June paid July schedule communications, the systems that are used to support the submission of claims to Practitioner Services are due to have the certificates renewed. **All certificate renewals must be completed by Tuesday 25th August 2026.**

Please note:

- If certificate renewal is required for your practice, you should have already received a PIN letter from Atos for client (EPOC) certificate renewals. If you have received a letter and the certificates are not updated prior to this date, you will no longer be able to submit patient details requests or claims until the certificates have been updated.
- If you have not received a PIN letter from Atos for client (EPOC) certificate renewal, no action is required.

To complete the renewal process, practices will need to use the latest version of the Certificate Management Tool (CMT). If an older version is in use, you will be prompted to download and install the updated version.

Communications with practices via the PIN letter will additionally include the latest copy of the CMT User Guide.

Continuation of Care for Treatment Started by a Vocational Trainee

The following information aims to support the correct administration of claims that cannot be completed before the end of a vocational training period.

If a course of treatment has been started by a Vocational Trainee (VT) and it remains incomplete at the end of their training period, you should follow one of the two processes below:

1. **Keep the course of treatment open** so it can be completed by the next VT using the same VT list number under the supervision of the same trainer; or
2. **Follow the continuation case process** where the treatment will be completed under a different list number.

When to keep the course of treatment open

You should keep the course of treatment open if the list number continuing the treatment will **stay the same** (i.e. where the same list number will be used for the next VT). If you are unsure whether a course of treatment will be continued under the same VT List Number, please consult your trainer or practice manager before making any changes to the treatment plan.

When to follow the Continuation Case Process

You should follow the continuation case process if the course of treatment will be continued under a **different list number**. For example, this will apply where the VT becomes an associate at the same practice and will continue the treatment under their new associate list number.

Once a course of treatment has been sent for payment it cannot be re-opened or retrospectively marked as a 'continuation case'. It is therefore important to determine the correct approach before submitting the claim.

For more information on how continuation cases work, please consult our [general continuation case guidance](#). You can also contact our help desk for guidance.

Rent Reimbursement – GP234 Reminder

The deadline for the rent reimbursement for all four quarters of the financial year 2026/2027 has now passed.

If you have missed this deadline, you can still submit the form for part payment of 2026/2027 practice rental costs as follows:

- 31 August 2026 for quarters 3 and 4
- 30 November 2026 for quarter 4 only

Please ensure you use the most up to date GP234 form, which you can find on our website: [Apply for rates and rental reimbursement | National Services Scotland](#)

The practitioner's accountant must complete part 3 of the form. The GP234 form must be stamped. If your accountant does not have a stamp, then a confirmation on headed paper is acceptable. A business card would not be acceptable. Please submit your application by email to: nss.psd-dental-payments@nhs.scot

Helpdesk Closure September Public Holiday

The dental helpdesk will be closed on Monday 14 September for the public holiday. It will reopen at 8.30am on Tuesday 15 September 2026



Telephone: 0345 034 2458 | e-mail: nss.psddental@nhs.scot

Visit NSS Practitioner Dental Services

Visit **Scottish Dental | Accessible information about Dentistry**