

Ophthalmic Schedule Communications

July paid
August 2026

Welcome to the schedule communications, where you will find useful information and helpful tips

Access the schedule close dates and payment timescales [here](#)

August paid September 2026 cut-off date: Wednesday 9 September 2026 at 5pm.

[PCA\(O\)2026\(05\)](#)

This PCA advises on:

- New Directions for the CGS

Reminder: ePractitioner Certificates Renewal by 25th August 2026

As we communicated in the June paid July schedule communications, the systems that are used to support the submission of claims to Practitioner Services are due to have the certificates renewed. **All certificate renewals must be completed by Tuesday 25th August 2026.**

Please note:

- If certificate renewal is required for your practice, you should have already received a PIN letter from Atos for client (EPOC) certificate renewals. If you have received a letter and the certificates are not updated prior to this date, you will no longer be able to submit patient details requests or claims until the certificates have been updated.
- If you have not received a PIN letter from Atos for client (EPOC) certificate renewal, no action is required.

To complete the renewal process, practices will need to use the latest version of the Certificate Management Tool (CMT). If an older version is in use, you will be prompted to download and install the updated version.

Communications with practices via the PIN letter will additionally include the latest copy of the CMT User Guide.

Helpdesk Closure September Public Holiday

The ophthalmic helpdesk will be closed on Monday 14 September for the public holiday. It will reopen at 8.30am on Tuesday 15 September 2026.

Telephone: 0345 034 2458 |

Email: NSS.psdophthalmic@nhs.scot

Visit [Ophthalmic services page on the NSS website](#)

Visit [Scotland's national website for eyecare services and eye health information – For the public For professionals](#)

