

[REDACTED]
[REDACTED]
Date 8 September 2026
Your Ref FOI-2026-3456
Our Ref FOI-2026-3456

Enquiries to [REDACTED]
Email psd.foi@nhs.scot

Dear [REDACTED]

Freedom of Information Reference FOI-2026-3456

I refer to your Freedom of Information (Scotland) Act 2002 (FOISA) request that we received on 18 August 2026 requesting the following information:

I am researching technology modernisation in the Scottish public sector and would be grateful for the following information relating to financial year 2024/25, or the most recent full year for which figures are available:

- 1. The total ICT expenditure incurred by NHS National Services Scotland in 2024/25 in connection with the national shared IT infrastructure and services it manages on behalf of NHS Scotland boards, broken down between (a) capital investment in new or replacement systems and (b) maintenance, support, and licensing costs for existing systems where that breakdown is available.**
- 2. Whether NHS National Services Scotland maintains any register or assessment of nationally managed IT systems that are end-of-life, out of active vendor support, or flagged as high risk — and if so, how many systems are currently so classified.**

I can confirm that Public Services Delivery Scotland (PSD Scotland) does hold information that falls within the scope of your request and is detailed below.

- 1. The total ICT expenditure incurred by NHS National Services Scotland in 2024/25 in connection with the national shared IT infrastructure and services it manages on behalf of NHS Scotland boards, broken down between (a) capital investment in new or replacement systems and (b) maintenance, support, and licensing costs for existing systems where that breakdown is available.**

Attached is a breakdown of the costs for the following systems PSD Scotland (Legacy NSS) we manage on behalf of NHS Scotland. This has been split between capital developments and revenue costs:

Revenue Costs for Financial Year 2024/25: M365, National IT Contract (ATOS), Azure Hosting, SWAN (Capita)

Capital Costs for Financial Year 2024/25: New Child Health System

- 2. Whether NHS National Services Scotland maintains any register or assessment of nationally managed IT systems that are end-of-life, out of active vendor support, or flagged as high risk — and if so, how many systems are currently so classified.**

PSD Scotland has withheld this information in line with the [FOISA Section 30\(c\) exemption for “the effective conduct of public affairs”](#).

PSD Scotland (formerly NHS National Services Scotland) has determined that releasing the information would likely prejudice substantially the effective conduct of public affairs of PSD Scotland in that this information may be used to adversely affect the support status of individual items at any point in time and compromise our digital security posture.

PSD Scotland routinely assess the support status of technology components utilised in nationally managed IT Systems within our organisations and also on behalf of the other NHSScotland Health Boards for which it is responsible in support of a number of governance forums whose responsibilities include impact/risk assessment and implementation of remediation activities where necessary.

For the FOISA Section 30(c) exemption to be applied in full public authorities must go on to consider the [Public Interest Test](#). This means assessing whether, in all the circumstances of the case, the public interest is better served by disclosing the information or maintaining the exemption.

FOISA does not define the public interest. It has been described elsewhere as “something which is of serious concern and benefit to the public”, not merely something of individual interest. It has also been described as “something that is “in the interest of the public”, not merely “of interest to the public.” In other words, it serves the interests of the public.

PSD Scotland recognises that there is always public interest in Scottish public authorities acting in an open and transparent manner, however, on this occasion we have identified that release this information into the public domain may be used to attack digital healthcare systems that are used to enable healthcare for the people of Scotland and therefore would likely prejudice substantially the ability of PSD Scotland and NHSScotland to carry out its statutory role in providing and enabling these healthcare systems.

If you require any further information, please do not hesitate to contact me using the email address psd.foi@nhs.scot

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Corporate Governance using the email address psd.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online Appeal form](#).

Yours sincerely,

