

[REDACTED]
[REDACTED]

Date	1 October 2026
Your Ref	FOI-2026-3472
Our Ref	FOI-2026-3472

Enquiries to [REDACTED]
Email psd.foi@nhs.scot

Dear [REDACTED]

Freedom of Information Reference FOI-2026-3472

I refer to your Freedom of Information (Scotland) Act 2002 (FOISA) request that we received on 3 September 2026 requesting the following information:

Please could you provide the following information for each of your current technology providers:

- 1. Current Provider**
- 2. Contract End Date**
- 3. Estimated Annual Spend**

Wide Area Network Connectivity
Dark Fibre Services
Ethernet (Point to point) Connectivity
Broadband/FTTP/SOGEA services
Point-to-Cloud/Internet access services
WAN Professional Services
Local Area Network Connectivity
Wireless Local Area Network Connectivity
LAN/WLAN Managed Services
LAN/WLAN Maintenance Services
LAN/WLAN Professional Services
Data Centre Networking
Compute/Storage/Virtualisation Technology
Data Centre Managed Services
Data Centre Maintenance Services
Data Centre Professional Services
Cloud Solutions
Private Cloud
Public Cloud
Co-Location or Hosted Services
Unified Communications

Chair Mr Keith Redpath
Chief Executive Professor Karen Reid

Contact Centre
 SIP Telephony
 Telephony/Contact centre Managed Services
 Telephony/Contact centre Maintained Services
 Telephony/Contact centre Professional Services
 Mobile Voice and Data Services
 Mobile Devices (handsets and tablets)
 Data only SIM or machine to machine/IoT
 Mobility Managed Services
 MDM Services
 UEM services

It is important to note that from 1 April 2026, NHS National Services Scotland (NSS) and NHS Education for Scotland (NES) joined to form Public Services Delivery Scotland (PSD Scotland), enabling transformation in health, social care, and the wider public sector. More information regarding PSD Scotland can be found at the following URL:

[Public Services Delivery Scotland \(PSD Scotland\)](#)

After a search of our electronic and paper records, including those previously held by the former organisations NES and NSS, I can confirm that PSD Scotland holds the following information in 2 data sets and both NES and NSS still have separate contracts within this area.

a) 2026-3472 NES Response

Under [Section 17 of FOISA for "Information not held"](#), information is not held for the products and services listed within your request. The products are either not used by the former NES or supported internally by staff and not an external supplier.

The below detailed products are services and products currently used within the former NES.

Service	Provider	Contract End	Estimated Annual Spend
Wide Arena Network Connectivity	BT	Mar 2027	£25,000
Ethernet (Point to point) Connectivity	BT	Mar 2027	£5,000
Point-to Cloud/Internet access services	BT	Jun 2027	£34,000
Compute/Storage/Virtualisation Technology	HPE VmWare	Apr 2027 Sept 2027	£35,000 £49,000
Data Centre networking	Private Data Centre *	Dec 2027	£30,000
Data Centre Managed Services			
Data Centre Maintenance Services			
Data Centre Professional Services			
Co-Location or Hosted Services			
Cloud Solutions/Public Cloud	Microsoft/AWS	Variable	£1,275,000

Unified Communications	Microsoft	Mar 2027	£7,000
Mobile Voice & Data Services	EE	Mar 2027	£12,000
Mobile Devices (handsets & tablets)	EE	Mar 2027	
Data only SIM or machine to machine/IoT	EE	Mar 2027	
MDGM Services	Microsoft	Variable	£5,000

* Withheld under FOISA Section 35(1)(a) exemption for "Prevention and Detection of Crime"

The [FOISA Section 35\(1\)\(a\) exemption for "Prevention and detection of crime"](#) has been applied in this instance, where disclosure of the named provider would, or would be likely to, prejudice substantially the prevention or detection of crime. PSD Scotland has carefully assessed the likely impact of disclosure and considers that releasing this information would substantially increase the risk of a cyber-attack against the organisation.

This exemption is subject to the public interest test. This means that even where an exemption applies, PSD Scotland must consider whether, on balance, it serves the interests of the public better to withhold or disclose the requested information.

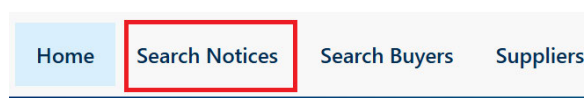
PSD Scotland recognises that disclosure could promote openness and transparency about the organisations' public spending, procurement and cyber security measures. Disclosure would, however, substantially increase the risk of a cyber-attack on PSD Scotland, threatening the integrity of our critical digital infrastructure

b) 2026-3472 NSS Response

Under the [FOISA Section 25 exemption for "Information otherwise accessible"](#) all former NSS ICT contracts are available on the Public Contracts Scotland website available at the URL <https://www.publiccontractsscotland.gov.uk/>

We have attached a spreadsheet entitled "2026-3472 Former NSS Contract Suppliers" detailing all ICT contracts for the former NSS with each contract having a unique OCID (Open Contracting Identification) reference number.

In order to search the website, whilst on the homepage click on 'Search Notices' at the top left hand side of the screen (boxed in red in the image below).



Once on the "Search Notices" page enter the OCID number found at the start of each row in the attached spreadsheet into the OCID field. This will bring up the record for that contract, for example the contract for Information Technology Service Management

provided by Mozaic Services Ltd (ocds-r6ebe6-0000805726) both boxed in red in the image below).

Filter Results:		Notices:	
Keywords ? 		Showing page 1 of 1 (total 2 items) ◀ ◁ Page 1 ▷ ▶ ▶	
Buyer Name ? 			
OCID ? ocds-r6ebe6-0000805726			
		Date	Notice Details
		08/05/2026 	Information Technology Service Management  Reference No: MAY555490 OCID: ocds-r6ebe6-0000805726 Published By: The Common Services Agency (more commonly known as Public Services Delivery Scotland) (PSD Scotland) Deadline Date: Notice Type: 03 Contract Award Notice - Successful Supplier(s)

Please note that 4 of the legacy NSS contracts do not have an OCID reference number, however we have supplied direct URLs to these contracts in the spreadsheet (under the OCID column header).

If you require any further information, please do not hesitate to contact me using the email address psd.foi@nhs.scot

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Corporate Governance using the email address psd.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online Appeal form](#).

Yours sincerely,

