

Date 9 October 2026
Your Ref FOI-2026-3501
Our Ref FOI-2026-3501

Enquiries to [REDACTED]
Email psd.foi@nhs.scot

Dear [REDACTED]

Freedom of Information Reference FOI-2026-3501

I refer to your Freedom of Information (Scotland) Act 2002 (FOISA) request that we received on 21 September 2026 requesting the following information:

I would like to request my medical and mental health records for the past 10 years.

After a search of our paper and electronic records I can confirm that under [section 17 of FOISA for "Information not held"](#) Public Services Delivery (PSD) Scotland does not the information that you have requested as we do not provide patient facing clinical and mental health services and do not hold records on behalf of the other NHSScotland Health Boards.

The information that you have requested is exempt from disclosure under the [FOISA section 38\(1\)\(a\) exemption for your own personal data](#) and is covered by the Data Protection Act 2018 and the UK General Data Protection Regulation (UK GDPR).

Your medical and mental health records can be accessed by submitting a Data Protection Subject Access Request (DSAR) to the NHSScotland Health Board that has provided you with clinical and mental health services. I suggest that you contact your local Health Board directly using the email addresses listed below as under the terms of FOISA I am unable to transfer this request on your behalf.

NHS Ayrshire & Arran	SubjectAccessRequest@aapct.scot.nhs.uk
NHS Borders	nhsb.dpa@borders.scot.nhs.uk
NHS Dumfries & Galloway	dg.dpa-office@nhs.scot
NHS Fife	Fife.dsarspoc@nhs.scot
NHS Forth Valley	fv.informationgovernance@nhs.scot
NHS Grampian	gram.infogovernance@nhs.scot
NHS Greater Glasgow & Clyde	ggc.legalaspectsnorth@nhs.scot
NHS Highland	nshighland.scot.nhs.uk/info-access-portal
NHS Lanarkshire	DataProtectionEnquiries@lanarkshire.scot.nhs.uk

Chair Mr Keith Redpath
Chief Executive Professor Karen Reid

NHS Lothian	loth.freedomofinformation@nhs.scot
NHS Orkney	ork.dp@nhs.scot
NHS Shetland	shet.dpo@nhs.scot
NHS Tayside	tay.carseviewmedicalrecords@nhs.scot
NHS Western Isles	wi.infogov-wihb@nhs.scot

If you require any further information, please do not hesitate to contact me using the email address psd.foi@nhs.scot

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Corporate Governance using the email address psd.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online Appeal form](#).

Yours sincerely,

