

[REDACTED]
[REDACTED]

Date	15 October 2026
Your Ref	FOI-2026-3496
Our Ref	FOI-2026-3496

Enquiries to [REDACTED]
Email psd.foi@nhs.scot

Dear [REDACTED]

Freedom of Information Reference FOI-2026-3496

I refer to your Freedom of Information (Scotland) Act 2002 (FOISA) request that we received on 17 September 2026 requesting the following information:

A list of current contracts for ICT services, network and connectivity, telephony and unified communications, data centre or hosting, enterprise software (finance, HR, housing, social care or similar) and programme or project management services. For each contract please give the supplier name, a short description, the start date, the end date, any extension options, the annual or total value and the job title of the contract owner.

It is important to note that from 1 April 2026, NHS National Services Scotland (NSS) and NHS Education for Scotland (NES) joined to form Public Services Delivery Scotland (PSD Scotland), enabling transformation in health, social care, and the wider public sector. More information regarding PSD Scotland can be found at the following URL:

[Public Services Delivery Scotland \(PSD Scotland\)](#)

After a search of our electronic and paper records, including those previously held by the former organisations NES and NSS, I can confirm that PSD Scotland holds the following information in 2 data sets and both NES and NSS still have separate contracts within this area.

a) 2026-3496 NES Response

The below table details the information held by NES.

Category	Supplier	Description	Start	End	Extension Options	Annual Value (inc VAT) *	Contract Owner Role
ICT Services	Ricoh	Printer Management Solution	Apr-26	Mar-27	Annual	£4,000	Head of Service
	Atlassian	Service Level Management Software	Apr-26	Apr-27	Annual	£155,000	Head of Service
	HPE	Server Hardware	Apr-26	Apr-27	Annual	£41,000	Head of Service
Network & Connectivity	Broadcom	Server Software	Jul-26	Dec-27	Annual	£88,000	Head of Service
	BT	Wide Area Connectivity	Apr-26	Mar-27	Annual	£22,000	Head of Service
	BT	VPN Solution	Jun-25	Jun-28	After 3 years	£51,000	Head of Service
	Firewall Provider	Firewall Licencing & Support	Mar-26	Mar-29	After 3 years	£15,000	Head of Service
	Monitoring Software	Monitoring Solution	Nov-24	Nov-27	After 3 years	£14,000	Head of Service
	BT	AWS Direct Connect	Feb-26	Jan-29	After 3 years	£33,000	Head of Service
Telephony & Unified Comms	BT	Line Charges	Apr-26	Dec-26	Annual	£10,000	Head of Service
	Microsoft	Teams Telephony	Apr-26	Mar-27	Annual	£8,000	Head of Service
Data Centre or Hosting	Private Data Centre	Datacentre Hosting	Dec-24	Dec-27	After 3 years	£30,000	Head of Service
Enterprise Software	Service Now	Finance Functionality	Mar-25	Mar-27	After 2 years	£80,000	Head of Service

* Approximate values

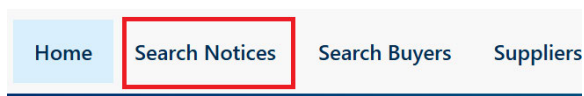
b) 2026-3496 NSS Response

After a search of our paper and electronic records PSD Scotland has determined that under the [FOISA Section 25 exemption for "Information otherwise accessible"](#) all former NSS contracts are available on the Public Contracts Scotland website available at the URL

<https://www.publiccontractsscotland.gov.uk/>

In order to successfully navigate through the contracts published on the website we have attached a spreadsheet entitled "2026-3496 NSS Response" detailing all ICT contracts for the former NSS with each contract having a unique OCID (Open Contracting Identification) reference number.

To search on the website, whilst on the homepage click on 'Search Notices' at the top left hand side of the screen (boxed in red in the image below).



Once on the "Search Notices" page enter the OCID number found at the start of each row in the attached spreadsheet into the OCID field. This will bring up the record for that contract, for example the contract for Information Technology Service Management provided by Mozaic Services Ltd (ocds-r6ebe6-0000805726) both boxed in red in the image below).

Filter Results:

Keywords 

Buyer Name 
 

OCID 

Notices:
Showing page 1 of 1 (total 2 items)
  Page 1  

Date	Notice Details
08/05/2026 	Information Technology Service Management  Reference No: MAY555490 OCID: ocds-r6ebe6-0000805726 Published By: The Common Services Agency (more commonly known as Public Services Delivery Scotland) (PSD Scotland) Deadline Date: Notice Type: 03 Contract Award Notice - Successful Supplier(s)

Please note that 4 of the legacy NSS contracts do not have an OCID reference number, however we have supplied direct URLs to these contracts in the spreadsheet (under the OCID column header).

If you require any further information, please do not hesitate to contact me using the email address psd.foi@nhs.scot

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Corporate Governance using the email address psd.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online Appeal form](#).

Yours sincerely,

A black rectangular redaction box covering the signature of the sender.A black rectangular redaction box covering the contact information of the sender.