

[REDACTED]
Letter issued by email

Date: 14 October 2026
Our Ref: FOI2026-3497
Enquiries to: Freedom of Information
Email: psd.foi@nhs.scot

Dear [REDACTED]

Freedom of Information Reference: FOI-2026-3497

Thank you for your information request received on 17 September 2026 by Public Services Delivery Scotland (PSD Scotland).

From 1 April 2026, NHS Education for Scotland (NES) and NHS National Services Scotland (NSS) joined to form PSD Scotland, enabling transformation in health, social care, and the wider public sector. This means your Freedom of Information request is now being responded to by PSD Scotland.

Your Request

- 1. Total spend in the last complete financial year on interim, agency or contract staff working in project management, programme management, PMO, business change or ICT infrastructure roles broken down by supplier or agency where that is held.*
- 2. The number of such interim or contract workers engaged at the date of this request, by role type.*
- 3. The name of any framework, agency agreement or managed service provider through which those workers are engaged.*

I wish to advise under the Freedom of Information (Scotland) Act 2002 (FOISA), that PSD Scotland can provide a full response to your request, as detailed below.

1. Total spend in the last complete financial year on interim, agency or contract staff working in project management, programme management, PMO, business change or ICT infrastructure roles broken down by supplier or agency where that is held.

FINANCIAL YEAR	NES	NSS
2025-2026	£114,654	£2,160,403

Chair Mr Keith Redpath
Chief Executive Professor Karen Reid

JOB ROLES	
NES	NSS *
Programme Management Office (PMO) Programme Manager PMO Project Manager	Marketing & Communication Manager eRostering Analysts Document Processing Operator Project Manager Project Support Officer

* Under [Section 17 of FOISA for "Information not held"](#) the job roles for 41.2 WTE staff were not recorded. As the majority are Agency/Ex-Agency, these are not details which are added to the records

SUPPLIER / AGENCY	
NES	NSS
N/A	Blue Arrow Harven Products Ltd. Harvey Nash Lorien Resourcing Ltd. Venesky Brown

Under [Section 17 of FOISA for "Information not held"](#) NES had no agency or contract workers. Legacy NES have confirmed that a fixed term contract was classified as an 'interim' worker.

2. The number of such interim or contract workers engaged at the date of this request, by role type.

NUMBER OF INTERIM OR CONTRACT WORKERS	
NES	NSS *
3	47.5

3. The name of any framework, agency agreement or managed service provider through which those workers are engaged.

PSD Scotland use the following framework and contract to employ temporary agency medical locum doctors from the Public Contracts Scotland website:

[Procurement - temporary and interim staff services frameworks 2023 to 2027 - gov.scot](#)

[Temporary Agency Medical Locum Doctors \(OCT462231\)](#)

If you are dissatisfied with this reply under the terms of the Freedom of Information (Scotland) Act 2002, you should contact us again in writing or by email within 40 days of receipt of this response to request an internal review.

If you remain unhappy with the outcome of that internal review, you have the right to apply directly to the Scottish Information Commissioner for a decision within six months of receiving our response. For further information, please visit the Scottish Information Commissioner's [website](#).

Yours sincerely

[Redacted signature]