

[REDACTED]
[REDACTED]

Date 16 October 2026
Your Ref FOI-2026-3494
Our Ref FOI-2026-3494

Enquiries to [REDACTED]
Email psd.foi@nhs.scot

Dear [REDACTED]

Freedom of Information Reference FOI-2026-3494

I refer to your Freedom of Information (Scotland) Act 2002 (FOISA) request that we received on 16 September 2026 requesting the following information:

Under the Freedom of Information (Scotland) Act 2002 I would like to request the following information held by NHS National Services Scotland.

- 1. A list of ICT, digital, network, telephony or business-systems projects and programmes that are planned, approved or in progress for the financial years 2026/27 and 2027/28. For each, please give the project name, a one-line description, the approved or estimated budget, the planned start and end dates and the job title of the officer responsible for delivering it.**
- 2. Where a project in that list will be delivered with the help of an external supplier or contractor, the name of that supplier if one has already been appointed.**

If a published document already contains this information (for example a capital programme, an ICT or digital strategy or a forward plan), a link to it and the page reference is a complete answer and I would be grateful for it.

If the request would exceed the appropriate cost limit, please answer part 1 alone or tell me how to narrow it so that it can be answered within the limit.

I would prefer to receive the response by email, ideally as a spreadsheet or the original document format.

Firstly, please accept my sincerest apologies that Public Services Delivery Scotland (PSD Scotland) has failed to meet FOISA's legislative 20 working day timeline and any inconvenience this has caused you.

Secondly, it is important to note that from 1 April 2026, NHS National Services Scotland (NSS) and NHS Education for Scotland (NES) joined to form PSD Scotland, enabling transformation in health,

Chair Mr Keith Redpath
Chief Executive Professor Karen Reid

social care, and the wider public sector. More information regarding PSD Scotland can be found at the following URL:

[Public Services Delivery Scotland \(PSD Scotland\)](#)

After a search of our electronic and paper records I can confirm that PSD Scotland does hold the information you have requested and have prepared the attached annexes entitled “2026-3494 Annex A – NES” and “2026-3494 Annex B – NSS”.

If you require any further information, please do not hesitate to contact me using the email address psd.foi@nhs.scot

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Corporate Governance using the email address psd.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online Appeal form](#).

Yours sincerely,

