

[REDACTED]
[REDACTED]
Date 20 October 2026
Your Ref FOI-2026-3514
Our Ref FOI-2026-3514

Enquiries to [REDACTED]
Email psd.foi@nhs.scot

Dear [REDACTED],

Freedom of Information Reference FOI-2026-3514

I refer to your Freedom of Information (Scotland) Act 2002 (FOISA) request that we received on 05 October 2026 requesting the following information:

- 1. The total number of adverse incident reports received by IRIC between 01 January 2010 and 31 December 2025 involving vein visualisation, vein finder, vein illumination or transillumination devices.**
- 2. Of these, the number of reports in which the patient experienced a burn, thermal injury, skin injury, blistering, erythema or other tissue injury.**
- 3. The number of such incidents by year, if available.**
- 4. Where available, the generic device type, manufacturer/model and a brief description of the reported injury.**

I would be grateful if the search could include relevant terminology and device names, including vein finder, vein viewer, vein visualisation, vein illumination, transillumination, transilluminator, infrared vein finder, near-infrared, AccuVein, VeinViewer and Veinlite.

I am requesting aggregate/anonymised information only and do not require any patient-identifiable information.

We have now completed the search of our records and can provide you with the following information:

- 1. The total number of adverse incident reports received by IRIC between 01 January 2010 and 31 December 2025 involving vein visualisation, vein finder, vein illumination or transillumination devices.**

The Incident Reporting and Investigation Centre (IRIC) received zero incident reports involving vein visualisation, finder, illumination or transillumination devices during the

requested period.

- 2. Of these, the number of reports in which the patient experienced a burn, thermal injury, skin injury, blistering, erythema or other tissue injury.**

Not Applicable.

- 3. The number of such incidents by year, if available.**

Not Applicable.

- 5. Where available, the generic device type, manufacturer/model and a brief description of the reported injury.**

Not Applicable.

While IRIC does not hold the requested information, it is possible that relevant information may be held in local incident reporting and learning systems operated by the NHSScotland Health Boards that send incident reports to IRIC. You may wish to contact the relevant Health Boards directly, as they may hold some of the requested information. Contact details are provided below:

NHS Ayrshire & Arran	foi@aaaht.scot.nhs.uk
NHS Borders	foi.enquiries@borders.scot.nhs.uk
NHS Dumfries & Galloway	dg.feedback2@nhs.scot
NHS Fife	fife.foirequestfife@nhs.scot
NHS Forth Valley	fv.freedomofinformation@nhs.scot
NHS Grampian	gram.foi@nhs.scot
NHS Greater Glasgow & Clyde	foi@ggc.scot.nhs.uk
NHS Highland	nhsh.foirequestshighland@nhs.scot
NHS Lanarkshire	foi@lanarkshire.scot.nhs.uk
NHS Lothian	loth.freedomofinformation@nhs.scot
NHS Orkney	ORK.FOIrequests@nhs.scot
NHS Shetland	shet.foi@nhs.scot
NHS Tayside	tay.foisa@nhs.scot
NHS Western Isles	wi.infogov-wihb@nhs.scot
NHS Golden Jubilee	FOI@ginh.scot.nhs.uk

From 1 April 2026, NSS and NHS Education for Scotland (NES) joined to form PSD Scotland, enabling transformation in health, social care, and the wider public sector. More information regarding PSD Scotland can be found at the following URL:

[Public Services Delivery Scotland \(PSD Scotland\)](#)

I trust you will find the information of assistance and if you require any further information, please do not hesitate to contact me using the email address psd.foi@nhs.scot

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Corporate Governance using the email address psd.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online Appeal form](#).

Yours sincerely,

