Public Services Delivery
Scotland

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NHS SCOTLAND

[redacted]

Date 2 November 2026
Your Ref FOI-2026-3521
Our Ref FOI-2026-3521

Enquiries to [redacted]
Email psd.foi@nhs.scot

Dear [redacted]

Freedom of Information Reference FOI-2026-3521

I refer to your Freedom of Information (Scotland) Act 2002 (FOISA) request that we received on 07 October 2026 requesting the following information:

Initial Request:
IPEM is currently engaged with the Professional Standards Authority over Clinical Technologist practice.

The PSA have asked specific questions regarding Rehabilitation Engineering Clinical Technologists in Scotland.
"RESMAG: Scotland workforce numbers and any incident or MHRA reporting for assistive technology".

Could you provide information a summary of the numbers and types or severity of reported incidents please?

Clarification Request:
Our purpose is to understand the nature and potential consequences of incidents involving equipment relevant to Rehabilitation Engineering practice. We are not asking IRIC to attribute incidents to Clinical Technologists or determine professional responsibility.

Please include adult and paediatric equipment within these groups:

Wheelchairs and associated equipment: manual and powered wheelchairs, specialist buggies, power-assist units, wheelchair control systems, batteries and chargers, brakes, tilt/recline mechanisms, and wheelchair restraint and docking systems.

Specialist seating and postural support: custom-moulded seating, supportive seating systems, wheelchair cushions and pressure-management seating, head/trunk supports, positioning belts and harnesses, standing frames and other specialist positioning systems.

Chair Mr Keith Redpath
Chief Executive Professor Karen Reid

Electronic assistive technology: environmental control systems used by disabled people; augmentative and alternative communication devices; specialist access switches, head controls, eye-gaze systems, and associated mounting or integrated control systems.

Custom-made or adapted assistive equipment: bespoke or modified aids for daily living, mobility, positioning or communication, where identifiable through existing equipment classifications or descriptions.

Using existing recorded fields, please provide:

The number of reports by calendar year and equipment group, and an overall total, avoiding duplicate counting where possible.

The types of incident or suspected problem recorded, with counts, preferably by equipment group.

The recorded health impact or severity, with counts, preferably by equipment group. Please retain your existing categories and distinguish actual harm from potential severity or risk ratings where these are separate fields.

Numbers recorded as near misses, no harm incidents or safety concerns, where these are distinguishable.

The number referred or notified to MHRA, where this is recorded and readily extractable.

For incident types, we are interested in all recorded problems, including equipment failure and any recorded issues involving assessment, selection, fitting, adaptation, programming, maintenance, repair, compatibility, instructions or use. We are not asking for new causal assessments or retrospective reclassification.

We have now completed the search of our records and can provide you with the following information:

Under Section 17 of FOISA for "Information not held" Public Services Delivery (PSD) Scotland does not hold the level of detail you have requested. We can however provide the following:

- IRIC reference
- List of Device Types (IRIC list and not GMDN) recorded under "wheelchair" and "assistive technology" medical device categories.
- Suspected Problem (IMDRF code, Tier 1)
- Health Impact (IMDRF code, Tier 1)
- HIS categorisation of patient harm (Category 1, 2, 3 or N/A)
- Over the specified date range 1 January 2021 to 31 December 2025

Total number of adverse incident reports over the analysis period 1 January 2021 to 31 December 2025 = 197

Total number of adverse incident reports by calendar year:

- 2021 = 46
- 2022 = 50
- 2023 = 55
- 2024 = 23
- 2025 = 23

Please find attached spreadsheet “2026-3521 Appendix 1 Final Data Output”, detailing all 197 adverse incidents fully analysable under the following fields:

- IRIC notified date
- IRIC reference
- MHRA informed (Yes / No)
- Type of device
- Additional device involved
- Suspected Problem
- Health Impact
- HIS Category - patients/service users

From 1 April 2026, NHS National Services Scotland (NSS) and NHS Education for Scotland (NES) joined to form PSD Scotland, enabling transformation in health, social care, and the wider public sector. More information regarding PSD Scotland can be found at the following URL:

Public Services Delivery Scotland (PSD Scotland)

I trust you will find the information of assistance and if you require any further information, please do not hesitate to contact me using the email address psd.foi@nhs.scot

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Corporate Governance using the email address psd.foi@nhs.scot within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their online Appeal form.

Yours sincerely,

[redacted]