

Ophthalmic Schedule Communications

Public Services Delivery Scotland

NHS SCOTLAND

October paid November 2026

Welcome to the schedule communications, where you will find useful information and helpful tips

Access the schedule close dates and payment timescales here

November paid December 2026 cut-off: Tuesday 8 December 2026 at 5pm

PCA(O)2026(08)

This PCA advises on:

- New Directions for the CGS
- Patient Choice within CGS
- Uplifts to CGS Fees
- Record keeping for CGS patients
- CGS Practitioner Profile Reports

Expression of Interest

User Feedback Short Life Working Group for GOS and GOS Specialist Supplementary eye examination services

Expressions of interest are invited to join a Short Life Working Group (SLWG) being established to support the development of a national Service User Feedback (SUF) programme for General Ophthalmic Services (GOS) and GOS Specialist Supplementary eye examination services (GOS-SS).

The purpose of the workstream is to support the development of a nationally consistent suite of questionnaires designed to gather feedback from patients who have received GOS and/or GOS Specialist Supplementary eye examination services, and from the practitioners who provide them.

The SLWG is intended to include practitioners from a range of settings and roles, including those working in remote and rural areas, independent practices, domiciliary services, employed optometrists, as well as practice owners, Independent Prescribers (IPs) and non-IPs.

The first meeting is provisionally scheduled for **1.00pm to 3.00pm on 8 December 2026**. If applying, please ensure your availability for this meeting.

To submit an expression of interest, please email **NSS.gosnhsvpapp@nhs.scot** by **24 November 2026**. Please provide a brief summary of your current role, relevant experience and your interest in participating in the group.

If successful a meeting invitation and supporting documents will follow as soon as possible ahead of the meeting.

Continuing Professional Development (CPD) allowance

Claims for CPD will continue to be processed through the Digital Webform hosted on the eOphthalmic system. This form is open **between 12 October 2026 and 29 January 2027 inclusive**. The web form **will not** be active before this period.

Practitioners are advised to submit their CPD allowance claim well in advance of the deadline.

Please see our detailed **CPD instructions** on how to submit your claim.

Please also take the time to read **PCA(O)2026(07)** which covers the CPD allowance eligibility criteria and claim process.

If you do not have an eOphthalmic account yet, please visit **this page** to access all the relevant details and forms to apply for an account. Please note that if access to eOphthalmic is required only for CPD, you will need to state this within the email containing the form.

If you already have an eOphthalmic web form account, you will use the same eOphthalmic log on details to access and submit the new CPD allowance claim form. If you have an account but are unable to log on to the eOphthalmic system (e.g. your account is locked) please contact the Ophthalmic Helpdesk by emailing nss.psdophthalmic@nhs.scot or telephone 0345 034 2458.

Please note that if you have not signed in to eOphthalmic in more than 3 months your password may have expired. If this is the case, please sign in to **https://eophthalmics.mhs.scot.nhs.uk/** to set a new password.

If your claims are submitted automatically via your Practice Management System (PMS), you must set up a user account for the eOphthalmic system to be able to access and submit the new CPD allowance claim form. We would advise that you complete and submit the relevant application forms now. Further information on how to do this can be found on **this page**.

To access the claim form, please log in via the following web address: **https://digitalwebforms.mhs.scot.nhs.uk**.

CPD allowance claims received by PSD Scotland after Friday 29 January 2027 will not be accepted.

Helpdesk Festive Opening Hours

Date	Helpdesk opening times
Wednesday 23 December 2026	8.30am – 4.30pm
Thursday 24 December 2026	8.30am - 12:00pm
Friday 25 December 2026	Closed
Monday 28 December 2026	Closed
Tuesday 29 December 2026	8.30am – 4.30pm
Wednesday 30 December 2026	8.30am – 4.30pm
Thursday 31 December 2026	8.30am-12:00pm
Friday 1 January 2027	Closed
Monday 4 January 2027	Closed
Tuesday 5 January 2027	8.30am – 4.30pm

Telephone: 0345 034 2458 |

Email: NSS.psdophthalmic@nhs.scot

Visit Ophthalmic services page on the NSS website

Visit Scotland's national website for eyecare services and eye health information – For the public For professionals